



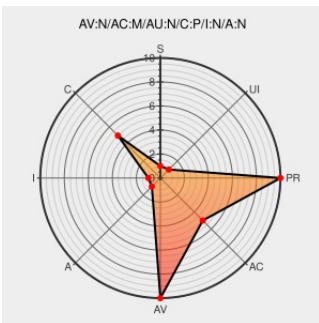
Last Modified on: 03/23/2021 11:25:14 PM UTC

# CVE-2008-7281

Source: Mitre

Source: NIST

CVE.ORG

Print: PDF 

Certain versions of [Otrs](#) from [Otrs](#) contain the following vulnerability:

Open Ticket Request System (OTRS) before 2.2.7 sends e-mail containing a Bcc header field that lists the Blind Carbon Copy recipients, which allows remote attackers to obtain potentially sensitive e-mail address information by reading this field.

CVE-2008-7281 has been assigned by  [cve@mitre.org](mailto:cve@mitre.org) to track the vulnerability

CVSS2 Score: 4.3 - MEDIUM

| Access Vector          | Access Complexity | Authentication      |
|------------------------|-------------------|---------------------|
| NETWORK                | MEDIUM            | NONE                |
| Confidentiality Impact | Integrity Impact  | Availability Impact |
| PARTIAL                | NONE              | NONE                |

## CVE References

| Description                                                                     | Tags                                                                                                                 | Link                                                                                                                                                                                                                                |
|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2814 – BCC e-mails are visible to all recipients in e-mail header               | <a href="#">Patch</a><br><a href="#">bugs.otrs.org</a><br><a href="#">text/html</a>                                  |  <a href="https://bugs.otrs.org/show_bug.cgi?id=2814">CONFIRM bugs.otrs.org/show_bug.cgi?id=2814</a>                                           |
| OTRS on github                                                                  | <a href="#">web.archive.org</a><br><a href="#">text/html</a><br><span>Inactive Link</span> <span>Not Archived</span> |  <a href="https://source.otrs.org/viewvc.cgi/otrs/CHANGES?revision=1.1807">CONFIRM source.otrs.org/viewvc.cgi/otrs/CHANGES?revision=1.1807</a> |
| 1882 – BCC visible in received email when sending new ticket via "Email-Ticket" | <a href="#">web.archive.org</a><br><a href="#">text/html</a><br><span>Inactive Link</span> <span>Not Archived</span> |  <a href="https://bugs.otrs.org/show_bug.cgi?id=1882">CONFIRM bugs.otrs.org/show_bug.cgi?id=1882</a>                                           |

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|                                                      |        |         |         |        |         |          |
|------------------------------------------------------|--------|---------|---------|--------|---------|----------|
| Comment@CVE-report.                                  |        |         |         |        |         |          |
|                                                      |        |         |         |        |         |          |
| There are currently no QIDs associated with this CVE |        |         |         |        |         |          |
|                                                      |        |         |         |        |         |          |
| Known Affected Configurations (CPE V2.3)             |        |         |         |        |         |          |
| Type                                                 | Vendor | Product | Version | Update | Edition | Language |
| Application                                          | Otrs   | Otrs    | 0.5     | beta1  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta2  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta3  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta4  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta5  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta6  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta7  | All     | All      |
| Application                                          | Otrs   | Otrs    | 0.5     | beta8  | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.0     | rc1    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.0     | rc2    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.0     | rc3    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.0.0   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.0.1   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.0.2   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1     | rc1    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1.0   | rc1    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1.0   | rc2    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1.1   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1.2   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1.3   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.1.4   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.0   | beta1  | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.0   | beta2  | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.0   | beta3  | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.1   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.2   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.3   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.2.4   | All    | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.3.0   | beta1  | All     | All      |
| Application                                          | Otrs   | Otrs    | 1.3.0   | beta2  | All     | All      |

|             |                      |                      |       |       |     |     |
|-------------|----------------------|----------------------|-------|-------|-----|-----|
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 1.3.0 | beta3 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 1.3.0 | beta4 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 1.3.1 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 1.3.2 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 1.3.3 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.0 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.0 | beta1 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.0 | beta2 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.0 | beta4 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.0 | beta5 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.0 | beta6 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.1 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.2 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.3 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.4 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.5 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.0 | beta1 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.0 | beta2 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.1 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.2 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.3 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.4 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.5 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.6 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.7 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.8 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.9 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.0 | beta1 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.0 | beta2 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.0 | beta3 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.0 | beta4 | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.0 | rc1   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.1 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.2 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.3 | All   | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.4 | All   | All | All |

| Application | Version | Platform | Architecture | OS    | Language | License |
|-------------|---------|----------|--------------|-------|----------|---------|
| Application | Otrs    | Otrs     | 2.2.5        | All   | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta1 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta2 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta3 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta4 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta5 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta6 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta7 | All      | All     |
| Application | Otrs    | Otrs     | 0.5          | beta8 | All      | All     |
| Application | Otrs    | Otrs     | 1.0          | rc1   | All      | All     |
| Application | Otrs    | Otrs     | 1.0          | rc2   | All      | All     |
| Application | Otrs    | Otrs     | 1.0          | rc3   | All      | All     |
| Application | Otrs    | Otrs     | 1.0.0        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.0.1        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.0.2        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.1          | rc1   | All      | All     |
| Application | Otrs    | Otrs     | 1.1.0        | rc1   | All      | All     |
| Application | Otrs    | Otrs     | 1.1.0        | rc2   | All      | All     |
| Application | Otrs    | Otrs     | 1.1.1        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.1.2        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.1.3        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.1.4        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.2.0        | beta1 | All      | All     |
| Application | Otrs    | Otrs     | 1.2.0        | beta2 | All      | All     |
| Application | Otrs    | Otrs     | 1.2.0        | beta3 | All      | All     |
| Application | Otrs    | Otrs     | 1.2.1        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.2.2        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.2.3        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.2.4        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.3.0        | beta1 | All      | All     |
| Application | Otrs    | Otrs     | 1.3.0        | beta2 | All      | All     |
| Application | Otrs    | Otrs     | 1.3.0        | beta3 | All      | All     |
| Application | Otrs    | Otrs     | 1.3.0        | beta4 | All      | All     |
| Application | Otrs    | Otrs     | 1.3.1        | All   | All      | All     |
| Application | Otrs    | Otrs     | 1.3.2        | All   | All      | All     |

|                                          |      |      |       |       |     |     |
|------------------------------------------|------|------|-------|-------|-----|-----|
| Application                              | Otrs | Otrs | 1.3.3 | All   | All | All |
| Application                              | Otrs | Otrs | 2.0.0 | All   | All | All |
| Application                              | Otrs | Otrs | 2.0.0 | beta1 | All | All |
| Application                              | Otrs | Otrs | 2.0.0 | beta2 | All | All |
| Application                              | Otrs | Otrs | 2.0.0 | beta4 | All | All |
| Application                              | Otrs | Otrs | 2.0.0 | beta5 | All | All |
| Application                              | Otrs | Otrs | 2.0.0 | beta6 | All | All |
| Application                              | Otrs | Otrs | 2.0.1 | All   | All | All |
| Application                              | Otrs | Otrs | 2.0.2 | All   | All | All |
| Application                              | Otrs | Otrs | 2.0.3 | All   | All | All |
| Application                              | Otrs | Otrs | 2.0.4 | All   | All | All |
| Application                              | Otrs | Otrs | 2.0.5 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.0 | beta1 | All | All |
| Application                              | Otrs | Otrs | 2.1.0 | beta2 | All | All |
| Application                              | Otrs | Otrs | 2.1.1 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.2 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.3 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.4 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.5 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.6 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.7 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.8 | All   | All | All |
| Application                              | Otrs | Otrs | 2.1.9 | All   | All | All |
| Application                              | Otrs | Otrs | 2.2.0 | beta1 | All | All |
| Application                              | Otrs | Otrs | 2.2.0 | beta2 | All | All |
| Application                              | Otrs | Otrs | 2.2.0 | beta3 | All | All |
| Application                              | Otrs | Otrs | 2.2.0 | beta4 | All | All |
| Application                              | Otrs | Otrs | 2.2.0 | rc1   | All | All |
| Application                              | Otrs | Otrs | 2.2.1 | All   | All | All |
| Application                              | Otrs | Otrs | 2.2.2 | All   | All | All |
| Application                              | Otrs | Otrs | 2.2.3 | All   | All | All |
| Application                              | Otrs | Otrs | 2.2.4 | All   | All | All |
| Application                              | Otrs | Otrs | 2.2.5 | All   | All | All |
| Application                              | Otrs | Otrs | All   | All   | All | All |
| cpe:2.3:a:otrs:otrs:0.5:beta1:*:*:*:*:*: |      |      |       |       |     |     |

|                                        |
|----------------------------------------|
| cpe:2.3:a:otrs:otrs:0.5:beta2:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta3:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta4:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta5:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta6:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta7:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta8:*****:   |
| cpe:2.3:a:otrs:otrs:1.0:rc1:*****:     |
| cpe:2.3:a:otrs:otrs:1.0:rc2:*****:     |
| cpe:2.3:a:otrs:otrs:1.0:rc3:*****:     |
| cpe:2.3:a:otrs:otrs:1.0.0:*****:       |
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| cpe:2.3:a:otrs:otrs:1.1.0:rc2:*****:   |
| cpe:2.3:a:otrs:otrs:1.1.1:*****:       |
| cpe:2.3:a:otrs:otrs:1.1.2:*****:       |
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| cpe:2.3:a:otrs:otrs:1.1.4:*****:       |
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| cpe:2.3:a:otrs:otrs:1.2.0:beta2:*****: |
| cpe:2.3:a:otrs:otrs:1.2.0:beta3:*****: |
| cpe:2.3:a:otrs:otrs:1.2.1:*****:       |
| cpe:2.3:a:otrs:otrs:1.2.2:*****:       |
| cpe:2.3:a:otrs:otrs:1.2.3:*****:       |
| cpe:2.3:a:otrs:otrs:1.2.4:*****:       |
| cpe:2.3:a:otrs:otrs:1.3.0:beta1:*****: |
| cpe:2.3:a:otrs:otrs:1.3.0:beta2:*****: |

|                                        |
|----------------------------------------|
| cpe:2.3:a:otrs:otrs:1.3.0:beta2:*****: |
| cpe:2.3:a:otrs:otrs:1.3.0:beta3:*****: |
| cpe:2.3:a:otrs:otrs:1.3.0:beta4:*****: |
| cpe:2.3:a:otrs:otrs:1.3.1:*****:       |
| cpe:2.3:a:otrs:otrs:1.3.2:*****:       |
| cpe:2.3:a:otrs:otrs:1.3.3:*****:       |
| cpe:2.3:a:otrs:otrs:2.0.0:*****:       |
| cpe:2.3:a:otrs:otrs:2.0.0:beta1:*****: |
| cpe:2.3:a:otrs:otrs:2.0.0:beta2:*****: |
| cpe:2.3:a:otrs:otrs:2.0.0:beta4:*****: |
| cpe:2.3:a:otrs:otrs:2.0.0:beta5:*****: |
| cpe:2.3:a:otrs:otrs:2.0.0:beta6:*****: |
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| cpe:2.3:a:otrs:otrs:2.0.2:*****:       |
| cpe:2.3:a:otrs:otrs:2.0.3:*****:       |
| cpe:2.3:a:otrs:otrs:2.0.4:*****:       |
| cpe:2.3:a:otrs:otrs:2.0.5:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.0:beta1:*****: |
| cpe:2.3:a:otrs:otrs:2.1.0:beta2:*****: |
| cpe:2.3:a:otrs:otrs:2.1.1:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.2:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.3:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.4:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.5:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.6:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.7:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.8:*****:       |
| cpe:2.3:a:otrs:otrs:2.1.9:*****:       |
| cpe:2.3:a:otrs:otrs:2.2.0:beta1:*****: |

|                                        |
|----------------------------------------|
| cpe:2.3:a:otrs:otrs:2.2.0:beta2:*****: |
| cpe:2.3:a:otrs:otrs:2.2.0:beta3:*****: |
| cpe:2.3:a:otrs:otrs:2.2.0:beta4:*****: |
| cpe:2.3:a:otrs:otrs:2.2.0:rc1:*****:   |
| cpe:2.3:a:otrs:otrs:2.2.1:*****:       |
| cpe:2.3:a:otrs:otrs:2.2.2:*****:       |
| cpe:2.3:a:otrs:otrs:2.2.3:*****:       |
| cpe:2.3:a:otrs:otrs:2.2.4:*****:       |
| cpe:2.3:a:otrs:otrs:2.2.5:*****:       |
| cpe:2.3:a:otrs:otrs:0.5:beta1:*****:   |
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| cpe:2.3:a:otrs:otrs:0.5:beta3:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta4:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta5:*****:   |
| cpe:2.3:a:otrs:otrs:0.5:beta6:*****:   |
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| cpe:2.3:a:otrs:otrs:1.0:rc2:*****:     |
| cpe:2.3:a:otrs:otrs:1.0:rc3:*****:     |
| cpe:2.3:a:otrs:otrs:1.0.0:*****:       |
| cpe:2.3:a:otrs:otrs:1.0.1:*****:       |
| cpe:2.3:a:otrs:otrs:1.0.2:*****:       |
| cpe:2.3:a:otrs:otrs:1.1:rc1:*****:     |
| cpe:2.3:a:otrs:otrs:1.1.0:rc1:*****:   |
| cpe:2.3:a:otrs:otrs:1.1.0:rc2:*****:   |
| cpe:2.3:a:otrs:otrs:1.1.1:*****:       |
| cpe:2.3:a:otrs:otrs:1.1.2:*****:       |

|                                        |
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No vendor comments have been submitted for this CVE

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