



CVE-2009-3567

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2009-3567
State	PUBLISHED
Assigner	mitre
Source Priority	CVE Program / NVD first with legacy fallback
Published	2009-10-06 20:30:00 UTC
Updated	2026-04-23 00:35:47 UTC
Description	Cross-site scripting (XSS) vulnerability in modules/tickets/functions_ticketsui.php in Kayako SupportSuite and eSupport 3.6

Risk And Classification

Primary CVSS: v2.0 4.3 from nvd@nist.gov

AV:N/AC:M/Au:N/C:N/I:P/A:N

Problem Types: CWE-79 | n/a

CVSS v2.0 Breakdown

Access Vector

Network

Access Complexity

Medium

Authentication

None

Confidentiality

None

Integrity

Partial

Availability

None

AV:N/AC:M/Au:N/C:N/I:P/A:N

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Kayako	Esupport	2.1.2	All	All	All

Application	Kayako	Esupport	2.1.8	All	All	All
Application	Kayako	Esupport	2.2	All	All	All
Application	Kayako	Esupport	2.2.5	All	All	All
Application	Kayako	Esupport	2.3	All	All	All
Application	Kayako	Esupport	2.3.1	All	All	All
Application	Kayako	Esupport	3.00.13	All	All	All
Application	Kayako	Esupport	3.00.90	All	All	All
Application	Kayako	Esupport	3.04.10	All	All	All
Application	Kayako	Esupport	All	All	All	All
Application	Kayako	Supportsuite	3.30	rc2	All	All
Application	Kayako	Supportsuite	3.30	rc3	All	All
Application	Kayako	Supportsuite	3.00.26	All	All	All
Application	Kayako	Supportsuite	3.00.32	All	All	All
Application	Kayako	Supportsuite	3.10.00	All	All	All
Application	Kayako	Supportsuite	3.10.02	All	All	All
Application	Kayako	Supportsuite	3.11.00	All	All	All
Application	Kayako	Supportsuite	3.11.01	All	All	All
Application	Kayako	Supportsuite	3.20.02	All	All	All
Application	Kayako	Supportsuite	3.50.06	All	All	All
Application	Kayako	Supportsuite	All	All	All	All

Vendor Declared Affected Products						
Source	Vendor	Product	Version	Platforms		
CNA	Na	N/a	affected n/a	Not specified		

References	
Reference	Source
Security bulletin – SupportSuite and eSupport Kayako Blog	af854a3a-osvdb.org/58516
IBM X-Force Exchange	af854a3a-IBM X-Force Exchange
Kayako SupportSuite and eSupport 'functions_ticketsui.php' Cross Site Scripting Vulnerability	af854a3a-Kayako SupportSuite and eSupport 'functions_ticketsui.php' Cross Site Scripting Vulnerability
Kayako SupportSuite / eSupport Cross-Site Scripting Vulnerability - Secunia Advisories - Vulnerability Information - Secunia.com	af854a3a-Kayako SupportSuite / eSupport Cross-Site Scripting Vulnerability - Secunia Advisories - Vulnerability Information - Secunia.com
CVE Program record	CVE.ORG
NVD vulnerability detail	NVD

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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