



CVE-2010-0438

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2010-0438
State	PUBLISHED
Assigner	mitre
Source Priority	CVE Program / NVD first with legacy fallback
Published	2010-02-09 19:30:00 UTC
Updated	2026-04-29 01:13:23 UTC
Description	Multiple SQL injection vulnerabilities in Kernel/System/Ticket.pm in OTRS-Core in Open Ticket Request System (OTRS) 2.

Risk And Classification

Primary CVSS: v2.0 6.5 from nvd@nist.gov

AV:N/AC:L/Au:S/C:P/I:P/A:P

Problem Types: CWE-89 | n/a

CVSS v2.0 Breakdown

Access Vector

Network

Access Complexity

Low

Authentication

Single

Confidentiality

Partial

Integrity

Partial

Availability

Partial

AV:N/AC:L/Au:S/C:P/I:P/A:P

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	2.1.1	All	All	All

Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All

Vendor Declared Affected Products						
Source	Vendor	Product	Version	Platforms		
CNA	Na	N/a	affected n/a	Not specified		

References						
Reference				Source	Link	
[security-announce] SUSE Security Summary Report: SUSE-SR:2010:014				af854a3a-2127-422b-91ae-364da2661108	lists.opensuse.org	
www.osvdb.org/62181				af854a3a-2127-422b-91ae-364da2661108	www.osvdb.org/62181	
OTRS SQL Injection Vulnerabilities - Advisories - Community				af854a3a-2127-422b-91ae-364da2661108	secunia.com	
OTRS::Email Management::Trouble Ticket System::OTRS Security Advisory 2010-01				af854a3a-2127-422b-91ae-364da2661108	otrs.org	
Debian updates for otrs2 - Advisories - Community				af854a3a-2127-422b-91ae-364da2661108	secunia.com	

Debian update for otrs2 - Advisories - Community	af854a3a-2127-422b-91ae-364da2661108	Secunia
OTRS Core System Multiple Unspecified SQL Injection Vulnerabilities	af854a3a-2127-422b-91ae-364da2661108	www.se
Release Note - OTRS 2.4.7	af854a3a-2127-422b-91ae-364da2661108	otrs.org
OTRS 2.4.7 is released (security related)!	af854a3a-2127-422b-91ae-364da2661108	www.otr
404 Not Found	af854a3a-2127-422b-91ae-364da2661108	source.c
CVE Program record	CVE.ORG	www.cve
NVD vulnerability detail	NVD	nvd.nist



No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.