



CVE-2010-4759

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2010-4759
State	PUBLISHED
Assigner	mitre
Source Priority	CVE Program / NVD first with legacy fallback
Published	2011-03-18 16:55:01 UTC
Updated	2026-04-29 01:13:23 UTC
Description	Open Ticket Request System (OTRS) before 3.0.0-beta7 does not properly restrict the ticket ages that are within the scope

Risk And Classification

Primary CVSS: v2.0 4 from nvd@nist.gov

AV:N/AC:L/Au:S/C:N/I:N/A:P

Problem Types: CWE-20 | n/a

CVSS v2.0 Breakdown

Access Vector

Network

Access Complexity

Low

Authentication

Single

Confidentiality

None

Integrity

None

Availability

Partial

AV:N/AC:L/Au:S/C:N/I:N/A:P

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	0.5	beta1	All	All

Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All
Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All
Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
Application	Otrs	Otrs	1.1.4	All	All	All
Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
Application	Otrs	Otrs	1.2.4	All	All	All
Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All
Application	Otrs	Otrs	1.3.0	beta4	All	All
Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All

Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All

Application	Otrs	Otrs	2.3.0	beta2	All	All
Application	Otrs	Otrs	2.3.0	beta3	All	All
Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All
Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	All	beta6	All	All

Vendor Declared Affected Products						
Source	Vendor	Product	Version		Platforms	
CNA	Na	N/a	affected n/a		Not specified	

References			
Reference	Source	Link	Tags
1639 – Limit search time to certain amount by default	af854a3a-2127-422b-91ae-364da2661108	bugs.otrs.org	Patch
OTRS on github	af854a3a-2127-422b-91ae-364da2661108	source.otrs.org	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis
No vendor comments have been submitted for this CVE.			
There are currently no legacy QID mappings associated with this CVE.			

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