

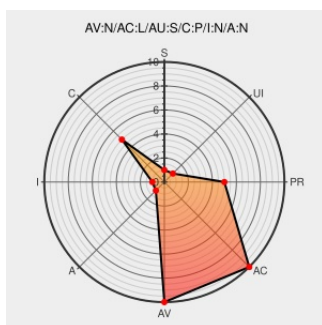


CVE-2010-4761

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CVE-2010-4761

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Otrs](#) from [Otrs](#) contain the following vulnerability:

The customer-interface ticket-print dialog in Open Ticket Request System (OTRS) before 3.0.0-beta3 does not properly restrict customer-visible data, which allows remote authenticated users to obtain potentially sensitive information from the (1) responsible, (2) owner, (3) accounted time, (4) pending until, and (5) lock fields by reading this dialog.

CVE-2010-4761 has been assigned by [M](#) cve@mitre.org to track the vulnerability

CVSS2 Score: **4 - MEDIUM**

Access
Vector

NETWORK

Access
Complexity

LOW

Authentication

SINGLE

Confidentiality
Impact

PARTIAL

Integrity
Impact

NONE

Availability
Impact

NONE

CVE References

Description

Tags

Link

5875 – Customer ticket print view has too much information

[Patch](#)
[bugs.otrs.org](#)
[text/html](#)

[CONFIRM bugs.otrs.org/show_bug.cgi?id=5875](#)

OTRS on github

[web.archive.org](#)
[text/html](#)
[Inactive Link](#) [Not Archived](#)

[CONFIRM source.otrs.org/viewvc.cgi/otrs/CHANGES?revision=1.1807](#)

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	0.5	beta1	All	All
Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All
Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All
Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
Application	Otrs	Otrs	1.1.4	All	All	All
Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
Application	Otrs	Otrs	1.2.4	All	All	All
Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All
Application	Otrs	Otrs	1.3.0	beta4	All	All

Application	Otrs	Otrs	1.3.0	beta7	All	All
Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All
Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All

Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All
Application	Otrs	Otrs	2.3.0	beta2	All	All
Application	Otrs	Otrs	2.3.0	beta3	All	All
Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All
Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	0.5	beta1	All	All
Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All

Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All
Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
Application	Otrs	Otrs	1.1.4	All	All	All
Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
Application	Otrs	Otrs	1.2.4	All	All	All
Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All
Application	Otrs	Otrs	1.3.0	beta4	All	All
Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All
Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All

Application	OS	OS	OS	OS	OS	OS
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All
Application	Otrs	Otrs	2.3.0	beta2	All	All
Application	Otrs	Otrs	2.3.0	beta3	All	All

Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All
Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	All	beta2	All	All
cpe:2.3:a:otrs:otrs:0.5:beta1:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta2:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta3:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta4:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta5:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta6:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta7:*****:						

cpe:2.3:a:otrs:otrs:0.5:beta8:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.0:rc1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.0:rc2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.0:rc3:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.0.0:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.0.1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.0.2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1:rc1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1.0:rc1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1.0:rc2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1.1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1.2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1.3:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.1.4:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.0:beta1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.0:beta2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.0:beta3:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.3:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.2.4:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.0:beta1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.0:beta2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.0:beta3:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.0:beta4:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.1:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.2:~::~~::~~::
cpe:2.3:a:otrs:otrs:1.3.3:~::~~::~~::
cpe:2.3:a:otrs:otrs:2.0.0:~::~~::~~::

cpe:2.3:a:otrs:otrs:2.0.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta5:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta6:*****:
cpe:2.3:a:otrs:otrs:2.0.1:*****:
cpe:2.3:a:otrs:otrs:2.0.2:*****:
cpe:2.3:a:otrs:otrs:2.0.3:*****:
cpe:2.3:a:otrs:otrs:2.0.4:*****:
cpe:2.3:a:otrs:otrs:2.0.5:*****:
cpe:2.3:a:otrs:otrs:2.1.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.1.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.1.1:*****:
cpe:2.3:a:otrs:otrs:2.1.2:*****:
cpe:2.3:a:otrs:otrs:2.1.3:*****:
cpe:2.3:a:otrs:otrs:2.1.4:*****:
cpe:2.3:a:otrs:otrs:2.1.5:*****:
cpe:2.3:a:otrs:otrs:2.1.6:*****:
cpe:2.3:a:otrs:otrs:2.1.7:*****:
cpe:2.3:a:otrs:otrs:2.1.8:*****:
cpe:2.3:a:otrs:otrs:2.1.9:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.2.0:rc1:*****:
cpe:2.3:a:otrs:otrs:2.2.1:*****:
cpe:2.3:a:otrs:otrs:2.2.2:*****:

cpe:2.3:a:otrs:otrs:2.2.3:*****:
cpe:2.3:a:otrs:otrs:2.2.4:*****:
cpe:2.3:a:otrs:otrs:2.2.5:*****:
cpe:2.3:a:otrs:otrs:2.2.6:*****:
cpe:2.3:a:otrs:otrs:2.2.7:*****:
cpe:2.3:a:otrs:otrs:2.2.8:*****:
cpe:2.3:a:otrs:otrs:2.2.9:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.3.0:rc1:*****:
cpe:2.3:a:otrs:otrs:2.3.1:*****:
cpe:2.3:a:otrs:otrs:2.3.2:*****:
cpe:2.3:a:otrs:otrs:2.3.3:*****:
cpe:2.3:a:otrs:otrs:2.3.4:*****:
cpe:2.3:a:otrs:otrs:2.3.5:*****:
cpe:2.3:a:otrs:otrs:2.3.6:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta5:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta6:*****:
cpe:2.3:a:otrs:otrs:2.4.1:*****:
cpe:2.3:a:otrs:otrs:2.4.10:*****:
cpe:2.3:a:otrs:otrs:2.4.2:*****:
cpe:2.3:a:otrs:otrs:2.4.3:*****:
cpe:2.3:a:otrs:otrs:2.4.4:*****:

cpe:2.3:a:otrs:otrs:2.4.5:*:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:2.4.6:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:2.4.7:*:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:2.4.8:*:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:2.4.9:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:3.0.0:beta1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:0.5:beta1:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:0.5:beta2:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta3:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta4:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta5:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta6:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta7:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta8:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:1.0:rc1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0:rc2:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0:rc3:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0.0:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0.1:*:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:1.0.2:*:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:1.1:rc1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.0:rc1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.0:rc2:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.2:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.3:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.4:*.~*~*~*~*~*~*
```

```
cpe:2.3:a:otrs:otrs:1.2.0:beta1:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:1.2.0:beta2:*****:
cpe:2.3:a:otrs:otrs:1.2.0:beta3:*****:
cpe:2.3:a:otrs:otrs:1.2.1:*****:
cpe:2.3:a:otrs:otrs:1.2.2:*****:
cpe:2.3:a:otrs:otrs:1.2.3:*****:
cpe:2.3:a:otrs:otrs:1.2.4:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta1:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta2:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta3:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta4:*****:
cpe:2.3:a:otrs:otrs:1.3.1:*****:
cpe:2.3:a:otrs:otrs:1.3.2:*****:
cpe:2.3:a:otrs:otrs:1.3.3:*****:
cpe:2.3:a:otrs:otrs:2.0.0:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta5:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta6:*****:
cpe:2.3:a:otrs:otrs:2.0.1:*****:
cpe:2.3:a:otrs:otrs:2.0.2:*****:
cpe:2.3:a:otrs:otrs:2.0.3:*****:
cpe:2.3:a:otrs:otrs:2.0.4:*****:
cpe:2.3:a:otrs:otrs:2.0.5:*****:
cpe:2.3:a:otrs:otrs:2.1.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.1.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.1.1:*****:
cpe:2.3:a:otrs:otrs:2.1.2:*****:
cpe:2.3:a:otrs:otrs:2.1.3:*****:

cpe:2.3:a:otrs:otrs:2.1.4:*****:
cpe:2.3:a:otrs:otrs:2.1.5:*****:
cpe:2.3:a:otrs:otrs:2.1.6:*****:
cpe:2.3:a:otrs:otrs:2.1.7:*****:
cpe:2.3:a:otrs:otrs:2.1.8:*****:
cpe:2.3:a:otrs:otrs:2.1.9:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.2.0:rc1:*****:
cpe:2.3:a:otrs:otrs:2.2.1:*****:
cpe:2.3:a:otrs:otrs:2.2.2:*****:
cpe:2.3:a:otrs:otrs:2.2.3:*****:
cpe:2.3:a:otrs:otrs:2.2.4:*****:
cpe:2.3:a:otrs:otrs:2.2.5:*****:
cpe:2.3:a:otrs:otrs:2.2.6:*****:
cpe:2.3:a:otrs:otrs:2.2.7:*****:
cpe:2.3:a:otrs:otrs:2.2.8:*****:
cpe:2.3:a:otrs:otrs:2.2.9:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.3.0:rc1:*****:
cpe:2.3:a:otrs:otrs:2.3.1:*****:
cpe:2.3:a:otrs:otrs:2.3.2:*****:
cpe:2.3:a:otrs:otrs:2.3.3:*****:

cpe:2.3:a:otrs:otrs:2.3.4:*****:
cpe:2.3:a:otrs:otrs:2.3.5:*****:
cpe:2.3:a:otrs:otrs:2.3.6:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta5:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta6:*****:
cpe:2.3:a:otrs:otrs:2.4.1:*****:
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cpe:2.3:a:otrs:otrs:2.4.2:*****:
cpe:2.3:a:otrs:otrs:2.4.3:*****:
cpe:2.3:a:otrs:otrs:2.4.4:*****:
cpe:2.3:a:otrs:otrs:2.4.5:*****:
cpe:2.3:a:otrs:otrs:2.4.6:*****:
cpe:2.3:a:otrs:otrs:2.4.7:*****:
cpe:2.3:a:otrs:otrs:2.4.8:*****:
cpe:2.3:a:otrs:otrs:2.4.9:*****:
cpe:2.3:a:otrs:otrs:3.0.0:beta1:*****:
cpe:2.3:a:otrs:otrs:*.beta2:*****:

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