



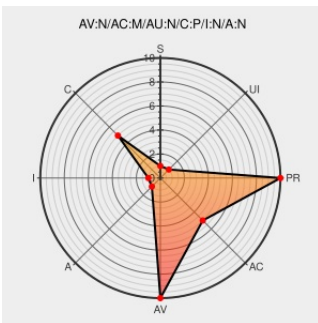
Last Modified on: 03/23/2021 11:23:01 PM UTC

CVE-2010-4766

Source: Mitre

Source: NIST

CVE.ORG

Print: PDF 

Certain versions of **Otrs** from **Otrs** contain the following vulnerability:

The AgentTicketForward feature in Open Ticket Request System (OTRS) before 2.4.7 does not properly remove inline images from HTML e-mail messages, which allows remote attackers to obtain potentially sensitive image information in opportunistic circumstances by reading a forwarded message in a standard e-mail client.

CVE-2010-4766 has been assigned by  cve@mitre.org to track the vulnerability

CVSS2 Score: 4.3 - MEDIUM

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	NONE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	NONE	NONE

CVE References

Description	Tags	Link
4818 – Removed inline image of forwarded message gets still included	Exploit bugs.otrs.org text/html	✖ CONFIRM bugs.otrs.org/show_bug.cgi?id=4818
OTRS on github	web.archive.org text/html Inactive Link Not Archived	🔄 CONFIRM source.otrs.org/viewvc.cgi/otrs/CHANGES?revision=1.1807

By selecting these links, you may be leaving CVEreport webspace. We have provided these links to other websites because they may have information that would be of interest to you. No inferences should be drawn on account of other sites being referenced, or not, from this page. There may be other websites that are more appropriate for your purpose. CVEreport does not necessarily endorse the views expressed, or concur with the facts presented on these sites. Further, CVEreport does not endorse any commercial products that may be mentioned on these sites. Please address comments about any linked pages to comment@cve.report.

There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)						
Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	0.5	beta1	All	All
Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All
Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All
Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
Application	Otrs	Otrs	1.1.4	All	All	All
Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
Application	Otrs	Otrs	1.2.4	All	All	All
Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All
Application	Otrs	Otrs	1.3.0	beta4	All	All

Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All
Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All

Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All
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Application	Otrs	Otrs	2.3.0	beta3	All	All
Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All
Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
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Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	0.5	beta1	All	All
Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All
Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All

Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
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Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
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Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All
Application	Otrs	Otrs	1.3.0	beta4	All	All
Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All
Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All

Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All
Application	Otrs	Otrs	2.3.0	beta2	All	All
Application	Otrs	Otrs	2.3.0	beta3	All	All
Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All

Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	All	All	All	All
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cpe:2.3:a:otrs:otrs:0.5:beta5:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta6:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta7:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta8:*****:						
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cpe:2.3:a:otrs:otrs:1.0:rc2:*****:						
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cpe:2.3:a:otrs:otrs:1.1.0:rc1:*****:						
cpe:2.3:a:otrs:otrs:1.1.0:rc2:*****:						
cpe:2.3:a:otrs:otrs:1.1.1:*****:						

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cpe:2.3:a:otrs:otrs:2.1.0:beta2:*****:
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cpe:2.3:a:otrs:otrs:2.3.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta4:*****:

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cpe:2.3:a:otrs:otrs:2.3.2:****:*:
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cpe:2.3:a:otrs:otrs:2.3.5:****:*:
cpe:2.3:a:otrs:otrs:2.3.6:****:*:
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cpe:2.3:a:otrs:otrs:2.4.0:beta3:****:*:
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cpe:2.3:a:otrs:otrs:0.5:beta1:****:*:
cpe:2.3:a:otrs:otrs:0.5:beta2:****:*:
cpe:2.3:a:otrs:otrs:0.5:beta3:****:*:
cpe:2.3:a:otrs:otrs:0.5:beta4:****:*:
cpe:2.3:a:otrs:otrs:0.5:beta5:****:*:
cpe:2.3:a:otrs:otrs:0.5:beta6:****:*:
cpe:2.3:a:otrs:otrs:0.5:beta7:****:*:
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cpe:2.3:a:otrs:otrs:1.0:rc2:****:*:

cpe:2.3:a:otrs:otrs:1.0:rc3:*****:
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cpe:2.3:a:otrs:otrs:1.0.2:*****:
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cpe:2.3:a:otrs:otrs:1.1.0:rc2:*****:
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cpe:2.3:a:otrs:otrs:1.1.2:*****:
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cpe:2.3:a:otrs:otrs:1.1.4:*****:
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cpe:2.3:a:otrs:otrs:1.2.0:beta2:*****:
cpe:2.3:a:otrs:otrs:1.2.0:beta3:*****:
cpe:2.3:a:otrs:otrs:1.2.1:*****:
cpe:2.3:a:otrs:otrs:1.2.2:*****:
cpe:2.3:a:otrs:otrs:1.2.3:*****:
cpe:2.3:a:otrs:otrs:1.2.4:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta1:*****:
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cpe:2.3:a:otrs:otrs:2.0.0:beta4:*****:

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cpe:2.3:a:otrs:otrs:2.0.0:beta5:*:*:*:*:*:
cpe:2.3:a:otrs:otrs:2.0.0:beta6:*:*:*:*:*:
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