



# CVE-2011-0456

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

|                        |                                                                                                                         |
|------------------------|-------------------------------------------------------------------------------------------------------------------------|
| <b>CVE</b>             | CVE-2011-0456                                                                                                           |
| <b>State</b>           | PUBLISHED                                                                                                               |
| <b>Assigner</b>        | jpcert                                                                                                                  |
| <b>Source Priority</b> | CVE Program / NVD first with legacy fallback                                                                            |
| <b>Published</b>       | 2011-03-11 17:55:02 UTC                                                                                                 |
| <b>Updated</b>         | 2026-04-29 01:13:23 UTC                                                                                                 |
| <b>Description</b>     | webscript.pl in Open Ticket Request System (OTRS) 2.3.4 and earlier allows remote attackers to execute arbitrary commar |

## Risk And Classification

**Primary CVSS:** v2.0 7.5 from nvd@nist.gov

AV:N/AC:L/Au:N/C:P/I:P/A:P

**Problem Types:** CWE-78 | n/a

## CVSS v2.0 Breakdown

Access Vector

Network

Access Complexity

Low

Authentication

None

Confidentiality

Partial

Integrity

Partial

Availability

Partial

AV:N/AC:L/Au:N/C:P/I:P/A:P

## NVD Known Affected Configurations (CPE 2.3)

| Type        | Vendor | Product | Version | Update | Edition | Language |
|-------------|--------|---------|---------|--------|---------|----------|
| Application | Otrs   | Otrs    | 1.3.2   | All    | All     | All      |

|             |                      |                      |       |     |     |     |
|-------------|----------------------|----------------------|-------|-----|-----|-----|
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 1.3.3 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.1 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.2 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.3 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.4 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.0.5 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.1 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.2 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.3 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.4 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.5 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.6 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.7 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.8 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.1.9 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.1 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.2 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.3 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.4 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.5 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.6 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.7 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.8 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.2.9 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.3.1 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.3.2 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | 2.3.3 | All | All | All |
| Application | <a href="#">Otrs</a> | <a href="#">Otrs</a> | All   | All | All | All |

Vendor Declared Affected Products

| Source | Vendor | Product | Version      | Platforms     |
|--------|--------|---------|--------------|---------------|
| CNA    | Na     | N/a     | affected n/a | Not specified |

References

| Reference                                             | Source                               | Link                                 | Tags     |
|-------------------------------------------------------|--------------------------------------|--------------------------------------|----------|
| JVN#73162541: OTRS vulnerable to OS command injection | af854a3a-2127-422b-91ae-364da2661108 | <a href="#">jvn.jp</a>               |          |
| CUSE update for otrs                                  | Secunia.com                          | af854a3a-2127-422b-91ae-364da2661108 | Vendor A |

|                                      |                                      |                                     |           |
|--------------------------------------|--------------------------------------|-------------------------------------|-----------|
| SUSE update for OIRS - Secunia.com   | af854a3a-2127-422b-91ae-364da2661108 | <a href="#">secunia.com</a>         | vendor A  |
| hermes.opensuse.org/messages/7797670 | af854a3a-2127-422b-91ae-364da2661108 | <a href="#">hermes.opensuse.org</a> |           |
| jvndb.jvn.jp/jvndb/JVNDB-2011-000019 | af854a3a-2127-422b-91ae-364da2661108 | <a href="#">jvndb.jvn.jp</a>        |           |
| CVE Program record                   | CVE.ORG                              | <a href="#">www.cve.org</a>         | canonical |
| NVD vulnerability detail             | NVD                                  | <a href="#">nvd.nist.gov</a>        | canonical |



No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.