



CVE-2011-1433

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CVE-2011-1433

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Otrs](#) from [Otrs](#) contain the following vulnerability:

The (1) AgentInterface and (2) CustomerInterface components in Open Ticket Request System (OTRS) before 3.0.6 place cleartext credentials into the session data in the database, which makes it easier for context-dependent attackers to obtain sensitive information by reading the `_UserLogin` and `_UserPW` fields.

CVE-2011-1433 has been assigned by [M](#) cve@mitre.org to track the vulnerability

CVSS2 Score: **5 - MEDIUM**

Access
Vector

NETWORK

Access
Complexity

LOW

Authentication

NONE

Confidentiality
Impact

PARTIAL

Integrity
Impact

NONE

Availability
Impact

NONE

CVE References

Description

Tags

Link

6878 – Agent and customer usernames and passwords stored plaintext in database and session

[Patch](#)
[bugs.otrs.org](#)
[text/html](#)

[CONFIRM bugs.otrs.org/show_bug.cgi?id=6878](#)

OTRS on github

[web.archive.org](#)
[text/html](#)
[Inactive Link](#) [Not Archived](#)

[CONFIRM source.otrs.org/viewvc.cgi/otrs/CHANGES?revision=1.1807](#)

IBM X-Force Exchange

[exchange.xforce.ibmcloud.com](#)
[text/html](#)

[XF otrs-agentinterface-info-disc\(66196\)](#)

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There are currently no QIDs associated with this CVE						
Known Affected Configurations (CPE V2.3)						
Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	0.5	beta1	All	All
Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All
Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All
Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
Application	Otrs	Otrs	1.1.4	All	All	All
Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
Application	Otrs	Otrs	1.2.4	All	All	All
Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All

Application	Otrs	Otrs	1.3.0	beta4	All	All
Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All
Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All
Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All

Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All
Application	Otrs	Otrs	2.3.0	beta2	All	All
Application	Otrs	Otrs	2.3.0	beta3	All	All
Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All
Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All

Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	3.0.0	beta6	All	All
Application	Otrs	Otrs	3.0.0	beta7	All	All
Application	Otrs	Otrs	3.0.1	All	All	All
Application	Otrs	Otrs	3.0.2	All	All	All
Application	Otrs	Otrs	3.0.3	All	All	All
Application	Otrs	Otrs	3.0.4	All	All	All
Application	Otrs	Otrs	0.5	beta1	All	All
Application	Otrs	Otrs	0.5	beta2	All	All
Application	Otrs	Otrs	0.5	beta3	All	All
Application	Otrs	Otrs	0.5	beta4	All	All
Application	Otrs	Otrs	0.5	beta5	All	All
Application	Otrs	Otrs	0.5	beta6	All	All
Application	Otrs	Otrs	0.5	beta7	All	All
Application	Otrs	Otrs	0.5	beta8	All	All
Application	Otrs	Otrs	1.0	rc1	All	All
Application	Otrs	Otrs	1.0	rc2	All	All
Application	Otrs	Otrs	1.0	rc3	All	All
Application	Otrs	Otrs	1.0.0	All	All	All
Application	Otrs	Otrs	1.0.1	All	All	All
Application	Otrs	Otrs	1.0.2	All	All	All
Application	Otrs	Otrs	1.1	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc1	All	All
Application	Otrs	Otrs	1.1.0	rc2	All	All
Application	Otrs	Otrs	1.1.1	All	All	All
Application	Otrs	Otrs	1.1.2	All	All	All
Application	Otrs	Otrs	1.1.3	All	All	All
Application	Otrs	Otrs	1.1.4	All	All	All
Application	Otrs	Otrs	1.2.0	beta1	All	All
Application	Otrs	Otrs	1.2.0	beta2	All	All
Application	Otrs	Otrs	1.2.0	beta3	All	All
Application	Otrs	Otrs	1.2.1	All	All	All
Application	Otrs	Otrs	1.2.2	All	All	All
Application	Otrs	Otrs	1.2.3	All	All	All
Application	Otrs	Otrs	1.2.4	All	All	All

Application	Otrs	Otrs	1.3.0	beta1	All	All
Application	Otrs	Otrs	1.3.0	beta2	All	All
Application	Otrs	Otrs	1.3.0	beta3	All	All
Application	Otrs	Otrs	1.3.0	beta4	All	All
Application	Otrs	Otrs	1.3.1	All	All	All
Application	Otrs	Otrs	1.3.2	All	All	All
Application	Otrs	Otrs	1.3.3	All	All	All
Application	Otrs	Otrs	2.0.0	All	All	All
Application	Otrs	Otrs	2.0.0	beta1	All	All
Application	Otrs	Otrs	2.0.0	beta2	All	All
Application	Otrs	Otrs	2.0.0	beta4	All	All
Application	Otrs	Otrs	2.0.0	beta5	All	All
Application	Otrs	Otrs	2.0.0	beta6	All	All
Application	Otrs	Otrs	2.0.1	All	All	All
Application	Otrs	Otrs	2.0.2	All	All	All
Application	Otrs	Otrs	2.0.3	All	All	All
Application	Otrs	Otrs	2.0.4	All	All	All
Application	Otrs	Otrs	2.0.5	All	All	All
Application	Otrs	Otrs	2.1.0	beta1	All	All
Application	Otrs	Otrs	2.1.0	beta2	All	All
Application	Otrs	Otrs	2.1.1	All	All	All
Application	Otrs	Otrs	2.1.2	All	All	All
Application	Otrs	Otrs	2.1.3	All	All	All
Application	Otrs	Otrs	2.1.4	All	All	All
Application	Otrs	Otrs	2.1.5	All	All	All
Application	Otrs	Otrs	2.1.6	All	All	All
Application	Otrs	Otrs	2.1.7	All	All	All
Application	Otrs	Otrs	2.1.8	All	All	All
Application	Otrs	Otrs	2.1.9	All	All	All
Application	Otrs	Otrs	2.2.0	beta1	All	All
Application	Otrs	Otrs	2.2.0	beta2	All	All
Application	Otrs	Otrs	2.2.0	beta3	All	All
Application	Otrs	Otrs	2.2.0	beta4	All	All
Application	Otrs	Otrs	2.2.0	rc1	All	All
Application	Otrs	Otrs	2.2.1	All	All	All

Application	Otrs	Otrs	2.2.2	All	All	All
Application	Otrs	Otrs	2.2.3	All	All	All
Application	Otrs	Otrs	2.2.4	All	All	All
Application	Otrs	Otrs	2.2.5	All	All	All
Application	Otrs	Otrs	2.2.6	All	All	All
Application	Otrs	Otrs	2.2.7	All	All	All
Application	Otrs	Otrs	2.2.8	All	All	All
Application	Otrs	Otrs	2.2.9	All	All	All
Application	Otrs	Otrs	2.3.0	beta1	All	All
Application	Otrs	Otrs	2.3.0	beta2	All	All
Application	Otrs	Otrs	2.3.0	beta3	All	All
Application	Otrs	Otrs	2.3.0	beta4	All	All
Application	Otrs	Otrs	2.3.0	rc1	All	All
Application	Otrs	Otrs	2.3.1	All	All	All
Application	Otrs	Otrs	2.3.2	All	All	All
Application	Otrs	Otrs	2.3.3	All	All	All
Application	Otrs	Otrs	2.3.4	All	All	All
Application	Otrs	Otrs	2.3.5	All	All	All
Application	Otrs	Otrs	2.3.6	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All

Application	Otrs	Otrs	Otrs	Beta	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	3.0.0	beta6	All	All
Application	Otrs	Otrs	3.0.0	beta7	All	All
Application	Otrs	Otrs	3.0.1	All	All	All
Application	Otrs	Otrs	3.0.2	All	All	All
Application	Otrs	Otrs	3.0.3	All	All	All
Application	Otrs	Otrs	3.0.4	All	All	All
Application	Otrs	Otrs	All	All	All	All
cpe:2.3:a:otrs:otrs:0.5:beta1:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta2:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta3:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta4:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta5:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta6:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta7:*****:						
cpe:2.3:a:otrs:otrs:0.5:beta8:*****:						
cpe:2.3:a:otrs:otrs:1.0:rc1:*****:						
cpe:2.3:a:otrs:otrs:1.0:rc2:*****:						
cpe:2.3:a:otrs:otrs:1.0:rc3:*****:						
cpe:2.3:a:otrs:otrs:1.0.0:*****:						
cpe:2.3:a:otrs:otrs:1.0.1:*****:						
cpe:2.3:a:otrs:otrs:1.0.2:*****:						
cpe:2.3:a:otrs:otrs:1.1:rc1:*****:						
cpe:2.3:a:otrs:otrs:1.1.0:rc1:*****:						
cpe:2.3:a:otrs:otrs:1.1.0:rc2:*****:						
cpe:2.3:a:otrs:otrs:1.1.1:*****:						
cpe:2.3:a:otrs:otrs:1.1.2:*****:						

cpe:2.3:a:otrs:otrs:1.1.3:*****:
cpe:2.3:a:otrs:otrs:1.1.4:*****:
cpe:2.3:a:otrs:otrs:1.2.0:beta1:*****:
cpe:2.3:a:otrs:otrs:1.2.0:beta2:*****:
cpe:2.3:a:otrs:otrs:1.2.0:beta3:*****:
cpe:2.3:a:otrs:otrs:1.2.1:*****:
cpe:2.3:a:otrs:otrs:1.2.2:*****:
cpe:2.3:a:otrs:otrs:1.2.3:*****:
cpe:2.3:a:otrs:otrs:1.2.4:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta1:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta2:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta3:*****:
cpe:2.3:a:otrs:otrs:1.3.0:beta4:*****:
cpe:2.3:a:otrs:otrs:1.3.1:*****:
cpe:2.3:a:otrs:otrs:1.3.2:*****:
cpe:2.3:a:otrs:otrs:1.3.3:*****:
cpe:2.3:a:otrs:otrs:2.0.0:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta5:*****:
cpe:2.3:a:otrs:otrs:2.0.0:beta6:*****:
cpe:2.3:a:otrs:otrs:2.0.1:*****:
cpe:2.3:a:otrs:otrs:2.0.2:*****:
cpe:2.3:a:otrs:otrs:2.0.3:*****:
cpe:2.3:a:otrs:otrs:2.0.4:*****:
cpe:2.3:a:otrs:otrs:2.0.5:*****:
cpe:2.3:a:otrs:otrs:2.1.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.1.0:beta2:*****:

cpe:2.3:a:otrs:otrs:2.1.1:*****:
cpe:2.3:a:otrs:otrs:2.1.2:*****:
cpe:2.3:a:otrs:otrs:2.1.3:*****:
cpe:2.3:a:otrs:otrs:2.1.4:*****:
cpe:2.3:a:otrs:otrs:2.1.5:*****:
cpe:2.3:a:otrs:otrs:2.1.6:*****:
cpe:2.3:a:otrs:otrs:2.1.7:*****:
cpe:2.3:a:otrs:otrs:2.1.8:*****:
cpe:2.3:a:otrs:otrs:2.1.9:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.2.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.2.0:rc1:*****:
cpe:2.3:a:otrs:otrs:2.2.1:*****:
cpe:2.3:a:otrs:otrs:2.2.2:*****:
cpe:2.3:a:otrs:otrs:2.2.3:*****:
cpe:2.3:a:otrs:otrs:2.2.4:*****:
cpe:2.3:a:otrs:otrs:2.2.5:*****:
cpe:2.3:a:otrs:otrs:2.2.6:*****:
cpe:2.3:a:otrs:otrs:2.2.7:*****:
cpe:2.3:a:otrs:otrs:2.2.8:*****:
cpe:2.3:a:otrs:otrs:2.2.9:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.3.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.3.0:rc1:*****:

cpe:2.3:a:otrs:otrs:2.3.1:*****:
cpe:2.3:a:otrs:otrs:2.3.2:*****:
cpe:2.3:a:otrs:otrs:2.3.3:*****:
cpe:2.3:a:otrs:otrs:2.3.4:*****:
cpe:2.3:a:otrs:otrs:2.3.5:*****:
cpe:2.3:a:otrs:otrs:2.3.6:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta1:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta2:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta3:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta4:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta5:*****:
cpe:2.3:a:otrs:otrs:2.4.0:beta6:*****:
cpe:2.3:a:otrs:otrs:2.4.1:*****:
cpe:2.3:a:otrs:otrs:2.4.10:*****:
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cpe:2.3:a:otrs:otrs:2.4.5:*****:
cpe:2.3:a:otrs:otrs:2.4.6:*****:
cpe:2.3:a:otrs:otrs:2.4.7:*****:
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cpe:2.3:a:otrs:otrs:2.4.9:*****:
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cpe:2.3:a:otrs:otrs:3.0.0:beta3:*****:
cpe:2.3:a:otrs:otrs:3.0.0:beta4:*****:
cpe:2.3:a:otrs:otrs:3.0.0:beta5:*****:
cpe:2.3:a:otrs:otrs:3.0.0:beta6:*****:
cpe:2.3:a:otrs:otrs:3.0.0:beta7:*****:

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cpe:2.3:a:ovis:ovis:3.0.0:beta1: . . . . .

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cpe:2.3:a:otrs:otrs:3.0.1:*:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:3.0.2:*:*:*:*:*:*:

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cpe:2.3:a:otrs:otrs:3.0.3:*:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:3.0.4:*:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:0.5:beta1:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta2:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta3:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta4:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta5:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:0.5:beta6:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:0.5:beta7:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:0.5:beta8:*:*:*:*:*:

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cpe:2.3:a:otrs:otrs:1.0:rc1:*:*:*:*:*:
```

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cpe:2.3:a:otrs:otrs:1.0:rc2:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0:rc3:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0.0:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.0.1:*:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:1.0.2:*:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:1.1:rc1:*:*:*:*:*:
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```
cpe:2.3:a:otrs:otrs:1.1.0:rc1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.0:rc2:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.1:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.2:*:*:*:*:*:
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```
cpe:2.3:a:otrs:otrs:1.1.3:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.1.4:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:1.2.0:beta1:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:2.1.5:*:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.1.6:*:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.1.7:*:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.1.8:*:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.1.9:*:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.2.0:beta1:::*:*:*:*:

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cpe:2.3:a:otrs:otrs:2.2.0:beta2:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:2.2.0:beta3:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.2.0:beta4:*:*:*:*:*:

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cpe:2.3:a:otrs:otrs:2.2.0:rc1:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:2.2.1:*.:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:2.2.2:*:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:2.2.5:*:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:2.2.6:*:*:*:*:*:*
```

```
cpe:2.3:a:otrs:otrs:2.2.7:*:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:2.2.8:*:*:*:*:*:

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cpe:2.3:a:otrs:otrs:2.2.9:*.~*~*~*~*~*~*
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```
cpe:2.3:a:otrs:otrs:2.3.0:beta1:*:*:*:*:*:
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cpe:2.3:a:otrs:otrs:2.3.0:beta2:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:2.3.0:beta3:*:*:*:*:*:

```
cpe:2.3:a:otrs:otrs:2.3.0:beta4:*:*:*:*:*:
```

cpe:2.3:a:otrs:otrs:2.3.0:rc1:*:*:*:*:*:

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No vendor comments have been submitted for this CVE

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