



# CVE-2011-2755

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2011-2755
<b>State</b>	PUBLISHED
<b>Assigner</b>	mitre
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2011-07-17 20:55:01 UTC
<b>Updated</b>	2026-04-29 01:13:23 UTC
<b>Description</b>	Directory traversal vulnerability in FileDownload.jsp in ManageEngine ServiceDesk Plus 8.0 before Build 8012 allows remot

## Risk And Classification

**Primary CVSS:** v2.0 5 from nvd@nist.gov

AV:N/AC:L/Au:N/C:P/I:N/A:N

**Problem Types:** CWE-22 | n/a

## CVSS v2.0 Breakdown

Access Vector

Network

Access Complexity

Low

Authentication

None

Confidentiality

Partial

Integrity

None

Availability

None

AV:N/AC:L/Au:N/C:P/I:N/A:N

## NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Manageengine	ServiceDesk Plus	8.0	All	All	All

## Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Na	N/a	affected n/a	Not specified

## References

Reference	Source
US-CERT Vulnerability Note VU#543310 - ManageEngine ServiceDesk directory traversal vulnerability	af854a3a-2127-422b-91ae-364da26
CVE Program record	CVE.ORG
NVD vulnerability detail	NVD

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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