



CVE-2012-2582

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2012-2582
State	PUBLIC
Assigner	cert@cert.org
Source Priority	CVE Program / NVD first with legacy fallback
Published	2012-08-23 10:32:00 UTC
Updated	2013-03-22 03:10:00 UTC
Description	Multiple cross-site scripting (XSS) vulnerabilities in Open Ticket Request System (OTRS) Help Desk 2.4.x before 2.4.13, 3.0.x before 3.0.10, and 3.1.x before 3.1.10.

Risk And Classification

Problem Types: CWE-79

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.11	All	All	All
Application	Otrs	Otrs	2.4.12	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All

Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	3.0.0	beta6	All	All
Application	Otrs	Otrs	3.0.0	beta7	All	All
Application	Otrs	Otrs	3.0.1	All	All	All
Application	Otrs	Otrs	3.0.10	All	All	All
Application	Otrs	Otrs	3.0.11	All	All	All
Application	Otrs	Otrs	3.0.12	All	All	All
Application	Otrs	Otrs	3.0.13	All	All	All
Application	Otrs	Otrs	3.0.14	All	All	All
Application	Otrs	Otrs	3.0.2	All	All	All
Application	Otrs	Otrs	3.0.3	All	All	All
Application	Otrs	Otrs	3.0.4	All	All	All
Application	Otrs	Otrs	3.0.5	All	All	All
Application	Otrs	Otrs	3.0.6	All	All	All
Application	Otrs	Otrs	3.0.7	All	All	All
Application	Otrs	Otrs	3.0.8	All	All	All
Application	Otrs	Otrs	3.0.9	All	All	All
Application	Otrs	Otrs	3.1.0	All	All	All
Application	Otrs	Otrs	3.1.1	All	All	All
Application	Otrs	Otrs	3.1.2	All	All	All
Application	Otrs	Otrs	3.1.3	All	All	All
Application	Otrs	Otrs	3.1.4	All	All	All
Application	Otrs	Otrs	3.1.5	All	All	All
Application	Otrs	Otrs	3.1.6	All	All	All
Application	Otrs	Otrs	3.1.7	All	All	All
Application	Otrs	Otrs	3.1.8	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All

Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.11	All	All	All
Application	Otrs	Otrs	2.4.12	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All
Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	3.0.0	beta6	All	All
Application	Otrs	Otrs	3.0.0	beta7	All	All
Application	Otrs	Otrs	3.0.1	All	All	All
Application	Otrs	Otrs	3.0.10	All	All	All
Application	Otrs	Otrs	3.0.11	All	All	All
Application	Otrs	Otrs	3.0.12	All	All	All
Application	Otrs	Otrs	3.0.13	All	All	All
Application	Otrs	Otrs	3.0.14	All	All	All
Application	Otrs	Otrs	3.0.2	All	All	All
Application	Otrs	Otrs	3.0.3	All	All	All
Application	Otrs	Otrs	3.0.4	All	All	All
Application	Otrs	Otrs	3.0.5	All	All	All
Application	Otrs	Otrs	3.0.6	All	All	All
Application	Otrs	Otrs	3.0.7	All	All	All
Application	Otrs	Otrs	3.0.8	All	All	All
Application	Otrs	Otrs	3.0.9	All	All	All

Application	Otrs	Otrs	3.1.0	All	All	All
Application	Otrs	Otrs	3.1.1	All	All	All
Application	Otrs	Otrs	3.1.2	All	All	All
Application	Otrs	Otrs	3.1.3	All	All	All
Application	Otrs	Otrs	3.1.4	All	All	All
Application	Otrs	Otrs	3.1.5	All	All	All
Application	Otrs	Otrs	3.1.6	All	All	All
Application	Otrs	Otrs	3.1.7	All	All	All
Application	Otrs	Otrs	3.1.8	All	All	All
Application	Otrs	Otrs Itsm	2.1.0	All	All	All
Application	Otrs	Otrs Itsm	2.1.1	All	All	All
Application	Otrs	Otrs Itsm	2.1.2	All	All	All
Application	Otrs	Otrs Itsm	2.1.3	All	All	All
Application	Otrs	Otrs Itsm	2.1.4	All	All	All
Application	Otrs	Otrs Itsm	3.0.0	All	All	All
Application	Otrs	Otrs Itsm	3.0.1	All	All	All
Application	Otrs	Otrs Itsm	3.0.2	All	All	All
Application	Otrs	Otrs Itsm	3.0.3	All	All	All
Application	Otrs	Otrs Itsm	3.0.4	All	All	All
Application	Otrs	Otrs Itsm	3.0.5	All	All	All
Application	Otrs	Otrs Itsm	3.1.0	All	All	All
Application	Otrs	Otrs Itsm	3.1.1	All	All	All
Application	Otrs	Otrs Itsm	3.1.2	All	All	All
Application	Otrs	Otrs Itsm	3.1.3	All	All	All
Application	Otrs	Otrs Itsm	3.1.4	All	All	All
Application	Otrs	Otrs Itsm	3.1.5	All	All	All
Application	Otrs	Otrs Itsm	2.1.0	All	All	All
Application	Otrs	Otrs Itsm	2.1.1	All	All	All
Application	Otrs	Otrs Itsm	2.1.2	All	All	All
Application	Otrs	Otrs Itsm	2.1.3	All	All	All
Application	Otrs	Otrs Itsm	2.1.4	All	All	All
Application	Otrs	Otrs Itsm	3.0.0	All	All	All
Application	Otrs	Otrs Itsm	3.0.1	All	All	All
Application	Otrs	Otrs Itsm	3.0.2	All	All	All
Application	Otrs	Otrs Itsm	3.0.3	All	All	All
Application	Otrs	Otrs Itsm	3.0.4	All	All	All

Application	Otrs	Otrs Itsm	3.0.5	All	All	All
Application	Otrs	Otrs Itsm	3.1.0	All	All	All
Application	Otrs	Otrs Itsm	3.1.1	All	All	All
Application	Otrs	Otrs Itsm	3.1.2	All	All	All
Application	Otrs	Otrs Itsm	3.1.3	All	All	All
Application	Otrs	Otrs Itsm	3.1.4	All	All	All
Application	Otrs	Otrs Itsm	3.1.5	All	All	All

References

Reference	Source	Link	Tags
Security Advisory 2012-01 OTRS	CONFIRM	www.otrs.com	Vendor
openSUSE-SU-2012:1105-2: moderate: otrs: fixed security issue	SUSE	lists.opensuse.org	
Debian -- Security Information -- DSA-2536-1 otrs2	DEBIAN	www.debian.org	
Vulnerability Note VU#582879 - Open Technology Real Services cross-site scripting vulnerability	CERT-VN	www.kb.cert.org	Exploit,
Security Advisory SA50513 - SUSE update for otrs - Secunia	SECUNIA	secunia.com	
CVE Program record	CVE.ORG	www.cve.org	canonic
NVD vulnerability detail	NVD	nvd.nist.gov	canonic

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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