



CVE-2012-4600

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2012-4600
State	PUBLIC
Assigner	cve@mitre.org
Source Priority	CVE Program / NVD first with legacy fallback
Published	2012-08-31 14:55:00 UTC
Updated	2023-11-07 02:11:00 UTC
Description	Cross-site scripting (XSS) vulnerability in Open Ticket Request System (OTRS) Help Desk 2.4.x before 2.4.14, 3.0.x before

Risk And Classification

Problem Types: CWE-79

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	2.4.0	beta1	All	All
Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.11	All	All	All
Application	Otrs	Otrs	2.4.12	All	All	All
Application	Otrs	Otrs	2.4.13	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
Application	Otrs	Otrs	2.4.7	All	All	All

Application	Otrs	Otrs	2.4.8	All	All	All
Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	3.0.0	beta6	All	All
Application	Otrs	Otrs	3.0.0	beta7	All	All
Application	Otrs	Otrs	3.0.1	All	All	All
Application	Otrs	Otrs	3.0.10	All	All	All
Application	Otrs	Otrs	3.0.11	All	All	All
Application	Otrs	Otrs	3.0.12	All	All	All
Application	Otrs	Otrs	3.0.13	All	All	All
Application	Otrs	Otrs	3.0.14	All	All	All
Application	Otrs	Otrs	3.0.15	All	All	All
Application	Otrs	Otrs	3.0.2	All	All	All
Application	Otrs	Otrs	3.0.3	All	All	All
Application	Otrs	Otrs	3.0.4	All	All	All
Application	Otrs	Otrs	3.0.5	All	All	All
Application	Otrs	Otrs	3.0.6	All	All	All
Application	Otrs	Otrs	3.0.7	All	All	All
Application	Otrs	Otrs	3.0.8	All	All	All
Application	Otrs	Otrs	3.0.9	All	All	All
Application	Otrs	Otrs	3.1.0	All	All	All
Application	Otrs	Otrs	3.1.1	All	All	All
Application	Otrs	Otrs	3.1.2	All	All	All
Application	Otrs	Otrs	3.1.3	All	All	All
Application	Otrs	Otrs	3.1.4	All	All	All
Application	Otrs	Otrs	3.1.5	All	All	All
Application	Otrs	Otrs	3.1.6	All	All	All
Application	Otrs	Otrs	3.1.7	All	All	All
Application	Otrs	Otrs	3.1.8	All	All	All
Application	Otrs	Otrs	3.1.9	All	All	All
Application	Otrs	Otrs	2.4.0	beta1	All	All

Application	Otrs	Otrs	2.4.0	beta2	All	All
Application	Otrs	Otrs	2.4.0	beta3	All	All
Application	Otrs	Otrs	2.4.0	beta4	All	All
Application	Otrs	Otrs	2.4.0	beta5	All	All
Application	Otrs	Otrs	2.4.0	beta6	All	All
Application	Otrs	Otrs	2.4.1	All	All	All
Application	Otrs	Otrs	2.4.10	All	All	All
Application	Otrs	Otrs	2.4.11	All	All	All
Application	Otrs	Otrs	2.4.12	All	All	All
Application	Otrs	Otrs	2.4.13	All	All	All
Application	Otrs	Otrs	2.4.2	All	All	All
Application	Otrs	Otrs	2.4.3	All	All	All
Application	Otrs	Otrs	2.4.4	All	All	All
Application	Otrs	Otrs	2.4.5	All	All	All
Application	Otrs	Otrs	2.4.6	All	All	All
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Application	Otrs	Otrs	2.4.9	All	All	All
Application	Otrs	Otrs	3.0.0	beta1	All	All
Application	Otrs	Otrs	3.0.0	beta2	All	All
Application	Otrs	Otrs	3.0.0	beta3	All	All
Application	Otrs	Otrs	3.0.0	beta4	All	All
Application	Otrs	Otrs	3.0.0	beta5	All	All
Application	Otrs	Otrs	3.0.0	beta6	All	All
Application	Otrs	Otrs	3.0.0	beta7	All	All
Application	Otrs	Otrs	3.0.1	All	All	All
Application	Otrs	Otrs	3.0.10	All	All	All
Application	Otrs	Otrs	3.0.11	All	All	All
Application	Otrs	Otrs	3.0.12	All	All	All
Application	Otrs	Otrs	3.0.13	All	All	All
Application	Otrs	Otrs	3.0.14	All	All	All
Application	Otrs	Otrs	3.0.15	All	All	All
Application	Otrs	Otrs	3.0.2	All	All	All
Application	Otrs	Otrs	3.0.3	All	All	All
Application	Otrs	Otrs	3.0.4	All	All	All
Application	Otrs	Otrs	3.0.5	All	All	All

Application	Otrs	Otrs	3.0.5	All	All	All
Application	Otrs	Otrs	3.0.6	All	All	All
Application	Otrs	Otrs	3.0.7	All	All	All
Application	Otrs	Otrs	3.0.8	All	All	All
Application	Otrs	Otrs	3.0.9	All	All	All
Application	Otrs	Otrs	3.1.0	All	All	All
Application	Otrs	Otrs	3.1.1	All	All	All
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Application	Otrs	Otrs	3.1.7	All	All	All
Application	Otrs	Otrs	3.1.8	All	All	All
Application	Otrs	Otrs	3.1.9	All	All	All
Application	Otrs	Otrs Itsm	3.0.0	All	All	All
Application	Otrs	Otrs Itsm	3.0.1	All	All	All
Application	Otrs	Otrs Itsm	3.0.2	All	All	All
Application	Otrs	Otrs Itsm	3.0.3	All	All	All
Application	Otrs	Otrs Itsm	3.0.4	All	All	All
Application	Otrs	Otrs Itsm	3.0.5	All	All	All
Application	Otrs	Otrs Itsm	3.0.6	All	All	All
Application	Otrs	Otrs Itsm	3.0.0	All	All	All
Application	Otrs	Otrs Itsm	3.0.1	All	All	All
Application	Otrs	Otrs Itsm	3.0.2	All	All	All
Application	Otrs	Otrs Itsm	3.0.3	All	All	All
Application	Otrs	Otrs Itsm	3.0.4	All	All	All
Application	Otrs	Otrs Itsm	3.0.5	All	All	All
Application	Otrs	Otrs Itsm	3.0.6	All	All	All

References

Reference	Source	Link
Security Advisory 2012-02 OTRS	CONFIRM	www.otrs.com
Support, Consulting, Development and Training for OTRS - Znuny GmbH	MISC	znuny.com
Security Alerts - Secunia	SECUNIA	secunia.com
Vulnerability Note VU#511404 - Open Technology Real Services nested tags cross-site scripting vulnerability	CERT-VN	www.kb.cert.org

Support, Consulting, Development and Training for OTRS - Znuny GmbH		znuny.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov
<div style="border: 1px solid #ccc; height: 15px; background-color: #f0f0f0; margin-bottom: 5px;"></div> <div style="background-color: #e0f2f7; padding: 5px; text-align: center;"> No vendor comments have been submitted for this CVE. </div>		
Legacy QID Mappings		
690345 Free Berkeley Software Distribution (FreeBSD) Security Update for otrs (d60199df-7fb3-11e2-9c5a-000d601460a4)		

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