



CVE-2014-1694

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2014-1694
State	PUBLIC
Assigner	cve@mitre.org
Source Priority	CVE Program / NVD first with legacy fallback
Published	2014-02-04 21:55:00 UTC
Updated	2014-03-06 04:50:00 UTC
Description	Multiple cross-site request forgery (CSRF) vulnerabilities in (1) CustomerPreferences.pm, (2) CustomerTicketMessage.pm,

Risk And Classification

Problem Types: CWE-352

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	3.1.0	All	All	All
Application	Otrs	Otrs	3.1.1	All	All	All
Application	Otrs	Otrs	3.1.10	All	All	All
Application	Otrs	Otrs	3.1.11	All	All	All
Application	Otrs	Otrs	3.1.13	All	All	All
Application	Otrs	Otrs	3.1.14	All	All	All
Application	Otrs	Otrs	3.1.15	All	All	All
Application	Otrs	Otrs	3.1.16	All	All	All
Application	Otrs	Otrs	3.1.17	All	All	All
Application	Otrs	Otrs	3.1.18	All	All	All
Application	Otrs	Otrs	3.1.2	All	All	All
Application	Otrs	Otrs	3.1.3	All	All	All
Application	Otrs	Otrs	3.1.4	All	All	All
Application	Otrs	Otrs	3.1.5	All	All	All
Application	Otrs	Otrs	3.1.6	All	All	All
Application	Otrs	Otrs	3.1.7	All	All	All
Application	Otrs	Otrs	3.1.8	All	All	All

Application	Otrs	Otrs	3.1.9	All	All	All
Application	Otrs	Otrs	3.2.0	All	All	All
Application	Otrs	Otrs	3.2.0	beta1	All	All
Application	Otrs	Otrs	3.2.0	beta2	All	All
Application	Otrs	Otrs	3.2.0	beta3	All	All
Application	Otrs	Otrs	3.2.0	beta4	All	All
Application	Otrs	Otrs	3.2.0	beta5	All	All
Application	Otrs	Otrs	3.2.0	rc1	All	All
Application	Otrs	Otrs	3.2.1	All	All	All
Application	Otrs	Otrs	3.2.10	All	All	All
Application	Otrs	Otrs	3.2.2	All	All	All
Application	Otrs	Otrs	3.2.3	All	All	All
Application	Otrs	Otrs	3.2.4	All	All	All
Application	Otrs	Otrs	3.2.5	All	All	All
Application	Otrs	Otrs	3.2.6	All	All	All
Application	Otrs	Otrs	3.2.7	All	All	All
Application	Otrs	Otrs	3.2.8	All	All	All
Application	Otrs	Otrs	3.2.9	All	All	All
Application	Otrs	Otrs	3.3.0	All	All	All
Application	Otrs	Otrs	3.3.0	beta1	All	All
Application	Otrs	Otrs	3.3.0	beta2	All	All
Application	Otrs	Otrs	3.3.0	beta3	All	All
Application	Otrs	Otrs	3.3.0	beta4	All	All
Application	Otrs	Otrs	3.3.0	beta5	All	All
Application	Otrs	Otrs	3.3.0	rc1	All	All
Application	Otrs	Otrs	3.3.1	All	All	All
Application	Otrs	Otrs	3.3.2	All	All	All
Application	Otrs	Otrs	3.3.3	All	All	All
Application	Otrs	Otrs	3.1.0	All	All	All
Application	Otrs	Otrs	3.1.1	All	All	All
Application	Otrs	Otrs	3.1.10	All	All	All
Application	Otrs	Otrs	3.1.11	All	All	All
Application	Otrs	Otrs	3.1.13	All	All	All
Application	Otrs	Otrs	3.1.14	All	All	All
Application	Otrs	Otrs	3.1.15	All	All	All

Application	Otrs	Otrs	3.1.16	All	All	All
Application	Otrs	Otrs	3.1.17	All	All	All
Application	Otrs	Otrs	3.1.18	All	All	All
Application	Otrs	Otrs	3.1.2	All	All	All
Application	Otrs	Otrs	3.1.3	All	All	All
Application	Otrs	Otrs	3.1.4	All	All	All
Application	Otrs	Otrs	3.1.5	All	All	All
Application	Otrs	Otrs	3.1.6	All	All	All
Application	Otrs	Otrs	3.1.7	All	All	All
Application	Otrs	Otrs	3.1.8	All	All	All
Application	Otrs	Otrs	3.1.9	All	All	All
Application	Otrs	Otrs	3.2.0	All	All	All
Application	Otrs	Otrs	3.2.0	beta1	All	All
Application	Otrs	Otrs	3.2.0	beta2	All	All
Application	Otrs	Otrs	3.2.0	beta3	All	All
Application	Otrs	Otrs	3.2.0	beta4	All	All
Application	Otrs	Otrs	3.2.0	beta5	All	All
Application	Otrs	Otrs	3.2.0	rc1	All	All
Application	Otrs	Otrs	3.2.1	All	All	All
Application	Otrs	Otrs	3.2.10	All	All	All
Application	Otrs	Otrs	3.2.2	All	All	All
Application	Otrs	Otrs	3.2.3	All	All	All
Application	Otrs	Otrs	3.2.4	All	All	All
Application	Otrs	Otrs	3.2.5	All	All	All
Application	Otrs	Otrs	3.2.6	All	All	All
Application	Otrs	Otrs	3.2.7	All	All	All
Application	Otrs	Otrs	3.2.8	All	All	All
Application	Otrs	Otrs	3.2.9	All	All	All
Application	Otrs	Otrs	3.3.0	All	All	All
Application	Otrs	Otrs	3.3.0	beta1	All	All
Application	Otrs	Otrs	3.3.0	beta2	All	All
Application	Otrs	Otrs	3.3.0	beta3	All	All
Application	Otrs	Otrs	3.3.0	beta4	All	All
Application	Otrs	Otrs	3.3.0	beta5	All	All
Application	Otrs	Otrs	3.3.0	rc1	All	All
Application	Otrs	Otrs	3.3.0	All	All	All

Application	Otrs	Otrs	3.3.1	All	All	All
Application	Otrs	Otrs	3.3.2	All	All	All
Application	Otrs	Otrs	3.3.3	All	All	All

References

Reference	Source	Link
Security Advisory SA56655 - OTRS Cross-Site Request Forgery and SQL Injection Vulnerabilities - Secunia	SECUNIA	secunia.com
102632	OSVDB	osvdb.org
otrs.com Security Advisory 2014-01 - CSRF issue in customer web interface - otrs.com	CONFIRM	www.otrs.com
oss-security - Re: CVE Request: otrs: CSRF issue in customer web interface	MLIST	www.oss-security.org
oss-security - CVE Request: otrs: CSRF issue in customer web interface	MLIST	www.oss-security.org
Fixed bug#10099: Missing challenge token checks on customer interface. · OTRS/otrs@ca2c339 · GitHub	CONFIRM	github.com
Debian -- Security Information -- DSA-2867-1 otrs2	DEBIAN	www.debian.org
Bug 10099 – Missing challenge token checks on customer interface	CONFIRM	bugs.otrs.com
otrs.com Release Notes: OTRS Help Desk 3.3.4 - otrs.com	CONFIRM	www.otrs.com
Fixed bug#10099: Missing challenge token checks on customer interface. · OTRS/otrs@6f324aa · GitHub	CONFIRM	github.com
Security Advisory SA56644 - OTRS Help Desk Cross-Site Request Forgery and SQL Injection Vulnerabilities - Secunia	SECUNIA	secunia.com
Fixed bug#10099: Missing challenge token checks on customer interface. · OTRS/otrs@92f4172 · GitHub	CONFIRM	github.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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