



# CVE-2014-9324

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2014-9324
<b>State</b>	PUBLIC
<b>Assigner</b>	cve@mitre.org
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2014-12-19 15:59:00 UTC
<b>Updated</b>	2017-01-03 02:59:00 UTC
<b>Description</b>	The GenericInterface in OTRS Help Desk 3.2.x before 3.2.17, 3.3.x before 3.3.11, and 4.0.x before 4.0.3 allows remote aut

## Risk And Classification

**Problem Types:** CWE-264

## NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs Help Desk	3.2.0	All	All	All
Application	Otrs	Otrs Help Desk	3.2.1	All	All	All
Application	Otrs	Otrs Help Desk	3.2.10	All	All	All
Application	Otrs	Otrs Help Desk	3.2.11	All	All	All
Application	Otrs	Otrs Help Desk	3.2.12	All	All	All
Application	Otrs	Otrs Help Desk	3.2.13	All	All	All
Application	Otrs	Otrs Help Desk	3.2.14	All	All	All
Application	Otrs	Otrs Help Desk	3.2.15	All	All	All
Application	Otrs	Otrs Help Desk	3.2.16	All	All	All
Application	Otrs	Otrs Help Desk	3.2.2	All	All	All
Application	Otrs	Otrs Help Desk	3.2.3	All	All	All
Application	Otrs	Otrs Help Desk	3.2.4	All	All	All
Application	Otrs	Otrs Help Desk	3.2.5	All	All	All
Application	Otrs	Otrs Help Desk	3.2.6	All	All	All
Application	Otrs	Otrs Help Desk	3.2.7	All	All	All
Application	Otrs	Otrs Help Desk	3.2.8	All	All	All
Application	Otrs	Otrs Help Desk	3.2.9	All	All	All

Application	Otrs	Otrs Help Desk	3.3.0	All	All	All
Application	Otrs	Otrs Help Desk	3.3.1	All	All	All
Application	Otrs	Otrs Help Desk	3.3.10	All	All	All
Application	Otrs	Otrs Help Desk	3.3.2	All	All	All
Application	Otrs	Otrs Help Desk	3.3.3	All	All	All
Application	Otrs	Otrs Help Desk	3.3.4	All	All	All
Application	Otrs	Otrs Help Desk	3.3.5	All	All	All
Application	Otrs	Otrs Help Desk	3.3.6	All	All	All
Application	Otrs	Otrs Help Desk	3.3.7	All	All	All
Application	Otrs	Otrs Help Desk	3.3.8	All	All	All
Application	Otrs	Otrs Help Desk	3.3.9	All	All	All
Application	Otrs	Otrs Help Desk	4.0.0	All	All	All
Application	Otrs	Otrs Help Desk	4.0.1	All	All	All
Application	Otrs	Otrs Help Desk	4.0.2	All	All	All
Application	Otrs	Otrs Help Desk	3.2.0	All	All	All
Application	Otrs	Otrs Help Desk	3.2.1	All	All	All
Application	Otrs	Otrs Help Desk	3.2.10	All	All	All
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Application	Otrs	Otrs Help Desk	3.3.1	All	All	All
Application	Otrs	Otrs Help Desk	3.3.10	All	All	All
Application	Otrs	Otrs Help Desk	3.3.2	All	All	All

Application	Otrs	Otrs Help Desk	3.3.3	All	All	All
Application	Otrs	Otrs Help Desk	3.3.4	All	All	All
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Application	Otrs	Otrs Help Desk	3.3.9	All	All	All
Application	Otrs	Otrs Help Desk	4.0.0	All	All	All
Application	Otrs	Otrs Help Desk	4.0.1	All	All	All
Application	Otrs	Otrs Help Desk	4.0.2	All	All	All

## References

Reference	Source
Support / Security / Advisories // MDVSA-2015:043   Mandriva	MANDRI
Security Advisory SA62188 - Debian update for otrs2 - Secunia	SECUNI
Mageia Advisory: MGASA-2015-0031 - Updated otrs package fixes CVE-2014-9324	CONFIR
Security Advisory SA59875 - OTRS Help Desk Tickets GenericInterface Access Control Security Bypass Security Issue - Secunia	SECUNI
otrs.com  Security Advisory 2014-06: Incomplete Access Control - otrs.com	CONFIR
Security Advisory SA62662 - SUSE update for otrs - Secunia	SECUNI
CVE Program record	CVE.OR
NVD vulnerability detail	NVD

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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