



# CVE-2016-5978

- MITRE
- NVD
- CVE.ORG
- JSON API
- Print: PDF

## Summary

|                 |                                                                                                                             |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------|
| CVE             | CVE-2016-5978                                                                                                               |
| State           | PUBLISHED                                                                                                                   |
| Assigner        | ibm                                                                                                                         |
| Source Priority | CVE Program / NVD first with legacy fallback                                                                                |
| Published       | 2016-09-26 04:59:34 UTC                                                                                                     |
| Updated         | 2026-05-06 22:30:45 UTC                                                                                                     |
| Description     | Cross-site scripting (XSS) vulnerability in the Web UI in the web portal in IBM Tealeaf Customer Experience before 8.7.1.88 |

## Risk And Classification

**Primary CVSS:** v3.0 5.4 MEDIUM from nvd@nist.gov

CVSS:3.0/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N

**EPSS:** 0.001680000 probability, percentile 0.375880000 (date 2026-05-07)

**Problem Types:** CWE-79 | n/a

| Version | Source       | Type    | Score | Severity | Vector                                       |
|---------|--------------|---------|-------|----------|----------------------------------------------|
| 3.0     | nvd@nist.gov | Primary | 5.4   | MEDIUM   | CVSS:3.0/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N |
| 2.0     | nvd@nist.gov | Primary | 3.5   |          | AV:N/AC:M/Au:S/C:N/I:P/A:N                   |

## CVSS v3.0 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

Required

Scope

Changed

Confidentiality

Low

Integrity

Low

CVSS

Availability

None

CVSS:3.0/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N

CVSS v2.0 Breakdown

Access Vector

Network

Access Complexity

Medium

Authentication

Single

Confidentiality

None

Integrity

Partial

Availability

None

AV:N/AC:M/Au:S/C:N/I:P/A:N

| NVD Known Affected Configurations (CPE 2.3) |        |                             |         |        |         |          |
|---------------------------------------------|--------|-----------------------------|---------|--------|---------|----------|
| Type                                        | Vendor | Product                     | Version | Update | Edition | Language |
| Application                                 | ibm    | Tealeaf Customer Experience | 8.7     | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 8.8     | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 9.0.0   | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 9.0.0a  | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 9.0.1   | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 9.0.1a  | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 9.0.2   | All    | All     | All      |
| Application                                 | ibm    | Tealeaf Customer Experience | 9.0.2a  | All    | All     | All      |

| Vendor Declared Affected Products |        |         |              |               |
|-----------------------------------|--------|---------|--------------|---------------|
| Source                            | Vendor | Product | Version      | Platforms     |
| CNA                               | Na     | N/a     | affected n/a | Not specified |

| References                                                                                                |                                |
|-----------------------------------------------------------------------------------------------------------|--------------------------------|
| Reference                                                                                                 | Source                         |
| IBM Security Bulletin: Multiple vulnerabilities in IBM Tealeaf Customer Experience portal - United States | af854a3a-2127-422b-91ae-364da2 |
| IBM Tealeaf Customer Experience CVE-2016-5978 Cross Site Scripting Vulnerability                          | af854a3a-2127-422b-91ae-364da2 |

|                                                                                                 |                                                                             |
|-------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
| <a href="#">New Year's Customer Experience CVE 2019-0076 Cross Site Scripting Vulnerability</a> | <a href="#">CVE Record CVE-2019-0076 Cross Site Scripting Vulnerability</a> |
| <a href="#">CVE Program record</a>                                                              | <a href="#">CVE.ORG</a>                                                     |
| <a href="#">NVD vulnerability detail</a>                                                        | <a href="#">NVD</a>                                                         |

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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