



CVE-2017-16921

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Summary

CVE	CVE-2017-16921
State	PUBLIC
Assigner	cve@mitre.org
Source Priority	CVE Program / NVD first with legacy fallback
Published	2017-12-08 15:29:00 UTC
Updated	2021-04-22 18:15:00 UTC
Description	In OTRS 6.0.x up to and including 6.0.1, OTRS 5.0.x up to and including 5.0.24, and OTRS 4.0.x up to and including 4.0.26

Risk And Classification

Problem Types: CWE-78

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Debian	Debian Linux	7.0	All	All	All
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	9.0	All	All	All
Operating System	Debian	Debian Linux	7.0	All	All	All
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	9.0	All	All	All
Application	Otrs	Otrs	4.0.1	All	All	All
Application	Otrs	Otrs	4.0.10	All	All	All
Application	Otrs	Otrs	4.0.11	All	All	All
Application	Otrs	Otrs	4.0.12	All	All	All
Application	Otrs	Otrs	4.0.13	All	All	All
Application	Otrs	Otrs	4.0.14	All	All	All
Application	Otrs	Otrs	4.0.15	All	All	All
Application	Otrs	Otrs	4.0.16	All	All	All
Application	Otrs	Otrs	4.0.17	All	All	All
Application	Otrs	Otrs	4.0.18	All	All	All
Application	Otrs	Otrs	4.0.19	All	All	All

Application	Otrs	Otrs	4.0.2	All	All	All
Application	Otrs	Otrs	4.0.20	All	All	All
Application	Otrs	Otrs	4.0.21	All	All	All
Application	Otrs	Otrs	4.0.22	All	All	All
Application	Otrs	Otrs	4.0.23	All	All	All
Application	Otrs	Otrs	4.0.24	All	All	All
Application	Otrs	Otrs	4.0.25	All	All	All
Application	Otrs	Otrs	4.0.26	All	All	All
Application	Otrs	Otrs	4.0.3	All	All	All
Application	Otrs	Otrs	4.0.4	All	All	All
Application	Otrs	Otrs	4.0.5	All	All	All
Application	Otrs	Otrs	4.0.6	All	All	All
Application	Otrs	Otrs	4.0.7	All	All	All
Application	Otrs	Otrs	4.0.8	All	All	All
Application	Otrs	Otrs	4.0.9	All	All	All
Application	Otrs	Otrs	5.0.0	All	All	All
Application	Otrs	Otrs	5.0.0	alpha1	All	All
Application	Otrs	Otrs	5.0.0	beta1	All	All
Application	Otrs	Otrs	5.0.0	beta2	All	All
Application	Otrs	Otrs	5.0.0	beta3	All	All
Application	Otrs	Otrs	5.0.0	beta4	All	All
Application	Otrs	Otrs	5.0.0	beta5	All	All
Application	Otrs	Otrs	5.0.0	rc1	All	All
Application	Otrs	Otrs	5.0.1	All	All	All
Application	Otrs	Otrs	5.0.10	All	All	All
Application	Otrs	Otrs	5.0.11	All	All	All
Application	Otrs	Otrs	5.0.12	All	All	All
Application	Otrs	Otrs	5.0.13	All	All	All
Application	Otrs	Otrs	5.0.14	All	All	All
Application	Otrs	Otrs	5.0.15	All	All	All
Application	Otrs	Otrs	5.0.16	All	All	All
Application	Otrs	Otrs	5.0.17	All	All	All
Application	Otrs	Otrs	5.0.18	All	All	All
Application	Otrs	Otrs	5.0.19	All	All	All
Application	Otrs	Otrs	5.0.2	All	All	All

Application	Otrs	Otrs	5.0.20	All	All	All
Application	Otrs	Otrs	5.0.21	All	All	All
Application	Otrs	Otrs	5.0.22	All	All	All
Application	Otrs	Otrs	5.0.23	All	All	All
Application	Otrs	Otrs	5.0.24	All	All	All
Application	Otrs	Otrs	5.0.3	All	All	All
Application	Otrs	Otrs	5.0.4	All	All	All
Application	Otrs	Otrs	5.0.5	All	All	All
Application	Otrs	Otrs	5.0.6	All	All	All
Application	Otrs	Otrs	5.0.7	All	All	All
Application	Otrs	Otrs	5.0.8	All	All	All
Application	Otrs	Otrs	5.0.9	All	All	All
Application	Otrs	Otrs	6.0.0	All	All	All
Application	Otrs	Otrs	6.0.0	alpha1	All	All
Application	Otrs	Otrs	6.0.0	beta1	All	All
Application	Otrs	Otrs	6.0.0	beta2	All	All
Application	Otrs	Otrs	6.0.0	beta3	All	All
Application	Otrs	Otrs	6.0.0	beta4	All	All
Application	Otrs	Otrs	6.0.0	beta5	All	All
Application	Otrs	Otrs	6.0.0	rc1	All	All
Application	Otrs	Otrs	6.0.1	All	All	All
Application	Otrs	Otrs	4.0.1	All	All	All
Application	Otrs	Otrs	4.0.10	All	All	All
Application	Otrs	Otrs	4.0.11	All	All	All
Application	Otrs	Otrs	4.0.12	All	All	All
Application	Otrs	Otrs	4.0.13	All	All	All
Application	Otrs	Otrs	4.0.14	All	All	All
Application	Otrs	Otrs	4.0.15	All	All	All
Application	Otrs	Otrs	4.0.16	All	All	All
Application	Otrs	Otrs	4.0.17	All	All	All
Application	Otrs	Otrs	4.0.18	All	All	All
Application	Otrs	Otrs	4.0.19	All	All	All
Application	Otrs	Otrs	4.0.2	All	All	All
Application	Otrs	Otrs	4.0.20	All	All	All
Application	Otrs	Otrs	4.0.21	All	All	All
Application	Otrs	Otrs	4.0.22	All	All	All

Application	Otrs	Otrs	4.0.22	All	All	All
Application	Otrs	Otrs	4.0.23	All	All	All
Application	Otrs	Otrs	4.0.24	All	All	All
Application	Otrs	Otrs	4.0.25	All	All	All
Application	Otrs	Otrs	4.0.26	All	All	All
Application	Otrs	Otrs	4.0.3	All	All	All
Application	Otrs	Otrs	4.0.4	All	All	All
Application	Otrs	Otrs	4.0.5	All	All	All
Application	Otrs	Otrs	4.0.6	All	All	All
Application	Otrs	Otrs	4.0.7	All	All	All
Application	Otrs	Otrs	4.0.8	All	All	All
Application	Otrs	Otrs	4.0.9	All	All	All
Application	Otrs	Otrs	5.0.0	All	All	All
Application	Otrs	Otrs	5.0.0	alpha1	All	All
Application	Otrs	Otrs	5.0.0	beta1	All	All
Application	Otrs	Otrs	5.0.0	beta2	All	All
Application	Otrs	Otrs	5.0.0	beta3	All	All
Application	Otrs	Otrs	5.0.0	beta4	All	All
Application	Otrs	Otrs	5.0.0	beta5	All	All
Application	Otrs	Otrs	5.0.0	rc1	All	All
Application	Otrs	Otrs	5.0.1	All	All	All
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Application	Otrs	Otrs	5.0.11	All	All	All
Application	Otrs	Otrs	5.0.12	All	All	All
Application	Otrs	Otrs	5.0.13	All	All	All
Application	Otrs	Otrs	5.0.14	All	All	All
Application	Otrs	Otrs	5.0.15	All	All	All
Application	Otrs	Otrs	5.0.16	All	All	All
Application	Otrs	Otrs	5.0.17	All	All	All
Application	Otrs	Otrs	5.0.18	All	All	All
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Application	Otrs	Otrs	5.0.20	All	All	All
Application	Otrs	Otrs	5.0.21	All	All	All
Application	Otrs	Otrs	5.0.22	All	All	All
Application	Otrs	Otrs	5.0.23	All	All	All

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Application	Otrs	Otrs	5.0.3	All	All	All
Application	Otrs	Otrs	5.0.4	All	All	All
Application	Otrs	Otrs	5.0.5	All	All	All
Application	Otrs	Otrs	5.0.6	All	All	All
Application	Otrs	Otrs	5.0.7	All	All	All
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Application	Otrs	Otrs	6.0.0	beta2	All	All
Application	Otrs	Otrs	6.0.0	beta3	All	All
Application	Otrs	Otrs	6.0.0	beta4	All	All
Application	Otrs	Otrs	6.0.0	beta5	All	All
Application	Otrs	Otrs	6.0.0	rc1	All	All
Application	Otrs	Otrs	6.0.1	All	All	All

References			
Reference	Source	Link	
[SECURITY] [DLA 1212-1] otrs2 security update	MLIST	lists.debian.org	
OTRS 6.0.1 Remote Command Execution ~ Packet Storm	MISC	packetstormsecurity.com	
OTRS 5.0.x/6.0.x - Remote Command Execution	EXPLOIT-DB	www.exploit-db.com	
Debian -- Security Information -- DSA-4066-1 otrs2	DEBIAN	www.debian.org	
Security Advisory 2017-09: Security Update for OTRS Framework - otrs.com OTRS Simple Service Management	CONFIRM	www.otrs.com	
CVE Program record	CVE.ORG	www.cve.org	
NVD vulnerability detail	NVD	nvd.nist.gov	

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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