

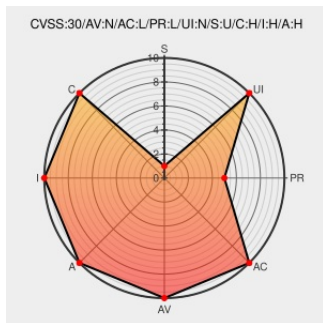


CVE-2017-9324

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CVE-2017-9324

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Debian Linux](#) from [Debian](#) contain the following vulnerability:

In Open Ticket Request System (OTRS) 3.3.x through 3.3.16, 4.x through 4.0.23, and 5.x through 5.0.19, an attacker with agent permission is capable of opening a specific URL in a browser to gain administrative privileges / full access. Afterward, all system settings can be read and changed. The URLs in question contain index.pl?

Action=Installer with ;Subaction=Intro or ;Subaction=Start or ;Subaction=System appended at the end.

CVE-2017-9324 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **HIGH** severity.

CVSS3 Score: **8.8 - HIGH**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	NONE
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	HIGH	HIGH	HIGH

CVSS2 Score: **6.5 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	LOW	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	PARTIAL	PARTIAL

CVE References

Description	Tags	Link
404 Page Not Found	CVE-2017-9324	MISC:www.otrs.com/security-advisory-2017-02-security-update

Vendor Advisory
www.otrs.com
text/html

MISC www.otrs.com/security-advisory-2017-03-security-update-otrs-versions/

OTRS Install Dialog Disclosure ≈ Packet Storm

Mailing List
Third Party Advisory
VDB Entry
packetstormsecurity.com
text/html

MISC packetstormsecurity.com/files/142862/OTRS-Install-Dialog-Disclosure.html

Debian -- Security Information -- DSA-3876-1 otrs2

Third Party Advisory
www.debian.org
Deprecated Link
text/html

DEBIAN DSA-3876

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	9.0	All	All	All
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	9.0	All	All	All
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All

cpe:2.3:o:debian:debian_linux:8.0:*:*:*:*:*:

cpe:2.3:o:debian:debian_linux:9.0:*:*:*:*:*:

cpe:2.3:o:debian:debian_linux:8.0:*:*:*:*:*:

cpe:2.3:o:debian:debian_linux:9.0:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:*:*:*:*:*:

cpe:2.3:a:otrs:otrs:*:*:*:*:*:

No vendor comments have been submitted for this CVE

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