



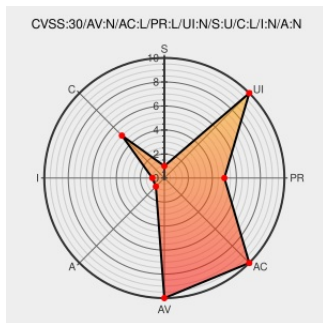
Last Modified on: 03/23/2021 11:24:21 PM UTC

CVE-2018-10198

Source: Mitre

Source: NIST

CVE.ORG

Print: PDF 

Certain versions of [Otrs](#) from [Otrs](#) contain the following vulnerability:

An issue was discovered in OTRS 6.0.x before 6.0.7. An attacker who is logged into OTRS as a customer can use the ticket overview screen to disclose internal article information of their customer tickets.

CVE-2018-10198 has been assigned by cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: 4.3 - MEDIUM

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	NONE
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	LOW	NONE	NONE

CVSS2 Score: 4 - MEDIUM

Access Vector	Access Complexity	Authentication
NETWORK	LOW	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	NONE	NONE

CVE References

Description	Tags	Link
Security Advisory 2018-01: Security Update for OTRS Framework - ((OTRS)) Community Edition	Patch Vendor Advisory community.otrs.com text/html	 CONFIRM community.otrs.com/security-advisory-2018-01-security-update-for-otrs-framework/

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All
cpe:2.3:a:otrs:otrs:*:*:*:*:*:						
cpe:2.3:a:otrs:otrs:*:*:*:*:*:						

No vendor comments have been submitted for this CVE

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