

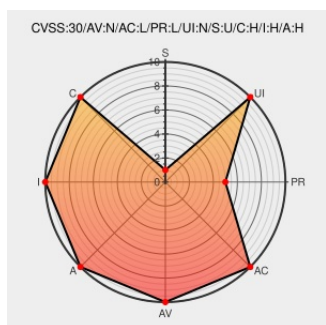


CVE-2018-14593

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CVE-2018-14593

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Debian Linux](#) from [Debian](#) contain the following vulnerability:

An issue was discovered in Open Ticket Request System (OTRS) 6.0.x through 6.0.9, 5.0.x through 5.0.28, and 4.0.x through 4.0.30. An attacker who is logged into OTRS as an agent may escalate their privileges by accessing a specially crafted URL.

CVE-2018-14593 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **HIGH** severity.

CVSS3 Score: **8.8 - HIGH**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	NONE
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	HIGH	HIGH	HIGH

CVSS2 Score: **6.5 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	LOW	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	PARTIAL	PARTIAL

CVE References

Description	Tags	Link
[SECURITY] [DLA 1473-1] otrs2 security update	Mailing List Third Party Advisory lists.debian.org text/html	MLIST [debian-lts-announce] 20180821 [SECURITY] [DLA 1473-1] otrs2 security update

Security Advisory 2018-03: Security Update for OTRS Framework - | community.otrs.com

Vendor Advisory

community.otrs.com

text/html

CONFIRM community.otrs.com/security-advisory-2018-03-security-update-for-otrs-framework/?lang=de

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	9.0	All	All	All
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	9.0	All	All	All
Application	Otrs	Open Ticket Request System	All	All	All	All
Application	Otrs	Open Ticket Request System	All	All	All	All
Application	Otrs	Open Ticket Request System	All	All	All	All
cpe:2.3:o:debian:debian_linux:8.0:*:*:*:*:*:						
cpe:2.3:o:debian:debian_linux:9.0:*:*:*:*:*:						
cpe:2.3:o:debian:debian_linux:8.0:*:*:*:*:*:						
cpe:2.3:o:debian:debian_linux:9.0:*:*:*:*:*:						
cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:						
cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:						
cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:						

No vendor comments have been submitted for this CVE

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