

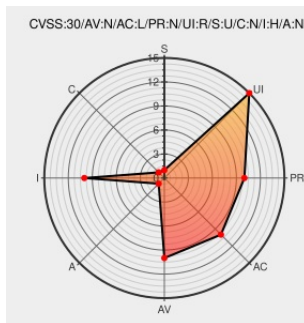


CVE-2018-16587

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CVE-2018-16587

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Debian Linux](#) from [Debian](#) contain the following vulnerability:

In Open Ticket Request System (OTRS) 4.0.x before 4.0.32, 5.0.x before 5.0.30, and 6.0.x before 6.0.11, an attacker could send a malicious email to an OTRS system. If a user with admin permissions opens it, it causes deletions of arbitrary files that the OTRS web server user has write access to.

CVE-2018-16587 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **6.5 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	NONE	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	NONE	HIGH	NONE

CVSS2 Score: **5.8 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	NONE
Confidentiality Impact	Integrity Impact	Availability Impact
NONE	PARTIAL	PARTIAL

CVE References

Description	Tags	Link
Debian -- Security Information -- DSA-4317-1 otrs2	Third Party Advisory www.debian.org Deprecated Link	@ DEBIAN DSA-4317

No vendor comments have been submitted for this CVE

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