

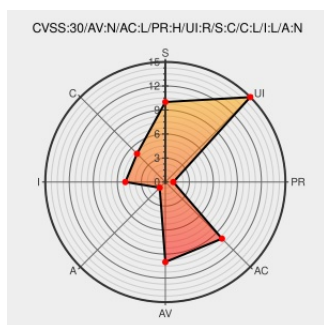


CVE-2018-19141

Published on: 11/11/2018 12:00:00 AM UTC

Last Modified on: 03/23/2021 11:24:40 PM UTC

CVE-2018-19141

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Debian Linux](#) from [Debian](#) contain the following vulnerability:

Open Ticket Request System (OTRS) 4.0.x before 4.0.33 and 5.0.x before 5.0.31 allows an admin to conduct an XSS attack via a modified URL because user and customer preferences are mishandled.

CVE-2018-19141 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **4.8 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	HIGH	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	LOW	LOW	NONE

CVSS2 Score: **3.5 - LOW**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
NONE	PARTIAL	NONE

CVE References

Description	Tags	Link
[SECURITY] [DLA 1592-1] otrs2 security update	Mailing List Third Party Advisory lists.debian.org text/html	MLIST [debian-lts-announce] 20181123 [SECURITY] [DLA 1592-1] otrs2 security update

Security Advisory 2018-09: Security Update for OTRS Framework - ((OTRS)) Community Edition

Patch

Vendor Advisory

community.otrs.com

text/html

MISC

community.otrs.com/security-advisory-2018-09-security-update-for-otrs-framework/

By selecting these links, you may be leaving CVEreport webspace. We have provided these links to other websites because they may have information that would be of interest to you. No inferences should be drawn on account of other sites being referenced, or not, from this page. There may be other websites that are more appropriate for your purpose. CVEreport does not necessarily endorse the views expressed, or concur with the facts presented on these sites. Further, CVEreport does not endorse any commercial products that may be mentioned on these sites. Please address comments about any linked pages to comment@cve.report.

There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	8.0	All	All	All
Application	Otrs	Open Ticket Request System	All	All	All	All
Application	Otrs	Open Ticket Request System	All	All	All	All

cpe:2.3:o:debian:debian_linux:8.0:*:*:*:*:*:

cpe:2.3:o:debian:debian_linux:8.0:*:*:*:*:*:

cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:

cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:

No vendor comments have been submitted for this CVE

← Previous ID

Next ID→