

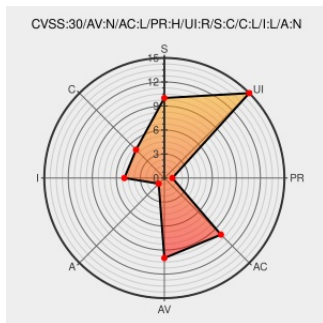


CVE-2018-19142

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CVE-2018-19142

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Open Ticket Request System](#) from [Otrs](#) contain the following vulnerability:

Open Ticket Request System (OTRS) 6.0.x before 6.0.13 allows an admin to conduct an XSS attack via a modified URL.

CVE-2018-19142 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **4.8 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	HIGH	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	LOW	LOW	NONE

CVSS2 Score: **3.5 - LOW**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
NONE	PARTIAL	NONE

CVE References

Description	Tags	Link
Security Advisory 2018-08: Security Update for OTRS Framework - ((OTRS)) Community Edition	Vendor Advisory community.otrs.com text/html	* MISC community.otrs.com/security-advisory-2018-08-security-update-for-otrs-framework/

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Open Ticket Request System	All	All	All	All
Application	Otrs	Open Ticket Request System	All	All	All	All
cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:						
cpe:2.3:a:otrs:open_ticket_request_system:*:*:*:*:*:						

No vendor comments have been submitted for this CVE

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