



CVE-2018-8940

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[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Contact Center](#) from [Enghouse](#) contain the following vulnerability:

ClientServiceConfigController.cs in Enghouse Cloud Contact Center Platform 7.2.5 has functionality for loading external XML files and parsing them, allowing an attacker to upload a malicious XML file and reference it in the URL of the application, forcing the application to load and parse the malicious XML file, aka an XXE issue.

CVE-2018-8940 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **CRITICAL** severity.

CVSS3 Score: **9.8 - CRITICAL**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	NONE	NONE
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	HIGH	HIGH	HIGH

CVSS2 Score: **7.5 - HIGH**

Access Vector	Access Complexity	Authentication
NETWORK	LOW	NONE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	PARTIAL	PARTIAL

CVE References

Description	Tags	Link
Full Disclosure: Enghouse Interactive's CCSP 7.2.5 API XXE and SSRF,vulnerability via unauthenticated GET Request	Exploit Mailing List Third Party Advisory	MISC seclists.org/fulldisclosure/2019/May/9

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Enghouse	Contact Center	_service_provider	7.2.5	All	All
Application	Enghouse	Contact Center	_service_provider	7.2.5	All	All
Application	Enghouse	Contact Center	_service_provider	7.2.5	All	All
cpe:2.3:a:enghouse:contact_center:_service_provider:7.2.5:*:*:*:*:*:						
cpe:2.3:a:enghouse:contact_center\:_service_provider:7.2.5:*:*:*:*:*:						
cpe:2.3:a:enghouse:contact_center\:_service_provider:7.2.5:*:*:*:*:*:						

No vendor comments have been submitted for this CVE

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