

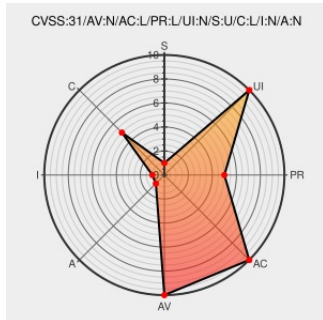


CVE-2019-10065

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CVE-2019-10065

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Otrs](#) from [Otrs](#) contain the following vulnerability:

An issue was discovered in Open Ticket Request System (OTRS) 7.0 through 7.0.6. An attacker who is logged into OTRS as a customer user can use the search result screens to disclose information from internal FAQ articles, a different vulnerability than CVE-2019-9753.

CVE-2019-10065 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **4.3 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	NONE
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	LOW	NONE	NONE

CVSS2 Score: **4 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	LOW	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	NONE	NONE

CVE References

Description	Tags	Link
Release and Security Notes Archive community.otrs.com	Release Notes Vendor Advisory community.otrs.com text/html	✖ MISC community.otrs.com/category/release-and-security-notes-en/

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)						
Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	All	All	All	All
cpe:2.3:a:otrs:otrs:*:*:*:*:*:						

No vendor comments have been submitted for this CVE