



CVE-2019-12497

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

| | |
|------------------------|---|
| CVE | CVE-2019-12497 |
| State | PUBLIC |
| Assigner | cve@mitre.org |
| Source Priority | CVE Program / NVD first with legacy fallback |
| Published | 2019-06-17 17:15:00 UTC |
| Updated | 2023-08-31 03:15:00 UTC |
| Description | An issue was discovered in Open Ticket Request System (OTRS) 7.0.x through 7.0.8, Community Edition 6.0.x through 6.0 |

Risk And Classification

Problem Types: CWE-200

NVD Known Affected Configurations (CPE 2.3)

| Type | Vendor | Product | Version | Update | Edition | Language |
|------------------|------------------------|------------------------------|---------|--------|---------|----------|
| Operating System | Debian | Debian Linux | 8.0 | All | All | All |
| Operating System | Debian | Debian Linux | 8.0 | All | All | All |
| Application | Otrs | Otrs | All | All | All | All |
| Application | Otrs | Otrs | All | All | All | All |
| Application | Otrs | Otrs | All | All | All | All |

References

| Reference | Source | Link | Tags |
|--|---------|------------------------------------|------------------------|
| [security-announce] openSUSE-SU-2020:1475-1: moderate: Recommended updat | SUSE | lists.opensuse.org | |
| [security-announce] openSUSE-SU-2020:0551-1: moderate: Recommended updat | SUSE | lists.opensuse.org | |
| [SECURITY] [DLA 1816-1] otrs2 security update | CONFIRM | lists.debian.org | Mailing List, Third Pa |
| Security Advisories Archive community.otrs.com | MISC | community.otrs.com | Vendor Advisory |
| [SECURITY] [DLA 3551-1] otrs2 security update | MLIST | lists.debian.org | |
| [security-announce] openSUSE-SU-2020:1509-1: moderate: Recommended updat | SUSE | lists.opensuse.org | |
| CVE Program record | CVE.ORG | www.cve.org | canonical |
| NVD vulnerability detail | NVD | nvd.nist.gov | canonical, analysis |

No vendor comments have been submitted for this CVE.

Legacy QID Mappings

6000085 Debian Security Update for otrs2 (DLA 3551-1)

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