CVE-2019-16949

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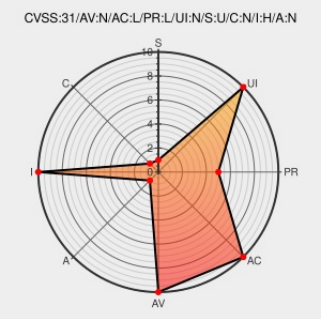

Certain versions of Web Chat from Enghouse contain the following vulnerability:

An issue was discovered in Enghouse Web Chat 6.1.300.31 and 6.2.284.34. A user is allowed to send an archive of their chat log to an email address specified at the beginning of the chat (where the user enters in their name and e-mail address). This POST request can be modified to change the message as well as the end recipient of the message. The e-mail address will have the same domain name and user as the product allotted. This can be used in phishing campaigns against users on the same domain.

CVE-2019-16949 has been assigned by cve@mitre.org to track the vulnerability - currently rated as MEDIUM severity.

CVSS3 Score: 6.5 - MEDIUM

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	NONE
Scope	**Confidentiality Impact**	**Integrity Impact**	**Availability Impact**
UNCHANGED	NONE	HIGH	NONE

CVSS2 Score: 4 - MEDIUM

Access Vector	Access Complexity	Authentication
NETWORK	LOW	SINGLE
Confidentiality Impact	**Integrity Impact**	**Availability Impact**
NONE	PARTIAL	NONE

CVE References

Description	Tags	Link
Multiple vulnerabilities found in Enghouse/Zoocom	Exploit	MISC:milandare.com/2019/11/07/multiple-vulnerabilities

Multiple vulnerabilities found in Enghouse/Zeacom web chat – Matt Landers	Exploit Third Party Advisory mjlanders.com text/html	MISC mjlanders.com/2019/11/07/multiple-vulnerabilities-found-in-enghouse-zeacom-web-chat/

There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Enghouse	Web Chat	6.1.300.31	All	All	All
Application	Enghouse	Web Chat	6.2.284.34	All	All	All
Application	Enghouse	Web Chat	6.1.300.31	All	All	All
Application	Enghouse	Web Chat	6.2.284.34	All	All	All

cpe:2.3:a:enghouse:web_chat:6.1.300.31:*:*:*:*:*:*:*:

cpe:2.3:a:enghouse:web_chat:6.2.284.34:*:*:*:*:*:*:*:

cpe:2.3:a:enghouse:web_chat:6.1.300.31:*:*:*:*:*:*:*:

cpe:2.3:a:enghouse:web_chat:6.2.284.34:*:*:*:*:*:*:*:

No vendor comments have been submitted for this CVE

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