



CVE-2019-16954

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Source: Mitre

Source: NIST

CVE.ORG

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Certain versions of [Web Help Desk](#) from [Solarwinds](#) contain the following vulnerability:

SolarWinds Web Help Desk 12.7.0 allows HTML injection via a Comment in a Help Request ticket.

CVE-2019-16954 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **5.4 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	LOW	LOW	NONE

CVSS2 Score: **4.9 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	PARTIAL	NONE

CVE References

Description	Tags	Link
HTML Injection vulnerability-India-solarwinds-web-help-desk	Exploit Third Party Advisory www.esecforte.com text/html	MISC www.esecforte.com/html-injection-vulnerability-in-solarwinds-web-help-desk/

SolarWinds Product Support | Success Center

Vendor Advisory

support.solarwinds.com

text/html

MISC

support.solarwinds.com/SuccessCenter/s/

FREE Web Help Desk Software | SolarWinds

Product

Vendor Advisory

www.solarwinds.com

text/html

MISC

www.solarwinds.com/free-tools/free-help-desk-software

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Solarwinds	Web Help Desk	12.7.0	All	All	All
Application	Solarwinds	Web Help Desk	12.7.0	All	All	All

cpe:2.3:a:solarwinds:web_help_desk:12.7.0:****:****:

cpe:2.3:a:solarwinds:web_help_desk:12.7.0:****:****:

No vendor comments have been submitted for this CVE

← Previous ID

Next ID→