



CVE-2019-16960

Published on: 01/04/2021 12:00:00 AM UTC

Last Modified on: 03/23/2021 11:27:49 PM UTC

CVE-2019-16960

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Web Help Desk](#) from [Solarwinds](#) contain the following vulnerability:

SolarWinds Web Help Desk 12.7.0 allows XSS via a CSV template file with a crafted Location Name field.

CVE-2019-16960 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **5.4 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	LOW	LOW	NONE

CVSS2 Score: **3.5 - LOW**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
NONE	PARTIAL	NONE

CVE References

Description	Tags	Link
SolarWinds Web Help Desk-India-Cross-site scripting vulnerability	Exploit Third Party Advisory www.esecforte.com text/html	MISC www.esecforte.com/responsible-vulnerability-disclosure-cve-2019-16960-cross-site-scripting-vulnerability-in-solarwinds-web-help-desk/

SolarWinds Product Support | Success Center

Vendor Advisory

support.solarwinds.com

text/html

MISC support.solarwinds.com/SuccessCenter/s/

FREE Web Help Desk Software | SolarWinds

Product

Vendor Advisory

www.solarwinds.com

text/html

MISC www.solarwinds.com/free-tools/free-help-desk-software

By selecting these links, you may be leaving CVEreport webspace. We have provided these links to other websites because they may have information that would be of interest to you. No inferences should be drawn on account of other sites being referenced, or not, from this page. There may be other websites that are more appropriate for your purpose. CVEreport does not necessarily endorse the views expressed, or concur with the facts presented on these sites. Further, CVEreport does not endorse any commercial products that may be mentioned on these sites. Please address comments about any linked pages to comment@cve.report.

There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Solarwinds	Web Help Desk	12.7.0	All	All	All
Application	Solarwinds	Web Help Desk	12.7.0	All	All	All

cpe:2.3:a:solarwinds:web_help_desk:12.7.0:****:****:

cpe:2.3:a:solarwinds:web_help_desk:12.7.0:****:****:

No vendor comments have been submitted for this CVE

Social Mentions

Source	Title	Posted (UTC)
@esecforte	Read Our Blog To Know - RVD - CVE-2019-16960 Cross-Site scripting vulnerability in Solarwinds Web Help Desk. Read... twitter.com/i/web/status/1...	2021-04-07 04:55:33
@esecforte	Read Our Blog To Know - RVD - CVE-2019-16960 Cross-Site scripting vulnerability in Solarwinds Web Help Desk. Read... twitter.com/i/web/status/1...	2021-04-07 05:58:30

← Previous ID

Next ID →