



CVE-2019-20768

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

| | |
|------------------------|---|
| CVE | CVE-2019-20768 |
| State | PUBLIC |
| Assigner | cve@mitre.org |
| Source Priority | CVE Program / NVD first with legacy fallback |
| Published | 2020-05-05 22:15:00 UTC |
| Updated | 2020-05-12 15:26:00 UTC |
| Description | ServiceNow IT Service Management Kingston through Patch 14-1, London through Patch 7, and Madrid before patch 4 all |

Risk And Classification

Problem Types: CWE-79

NVD Known Affected Configurations (CPE 2.3)

| Type | Vendor | Product | Version | Update | Edition | Language |
|-------------|----------------------------|---------------------------------------|----------|------------|---------|----------|
| Application | Servicenow | It Service Management | kingston | - | All | All |
| Application | Servicenow | It Service Management | kingston | patch_1 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_10 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_10-1 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_10-2 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_11 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_12 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_12-1 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_12-2 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_13 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_14 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_14-1 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_2 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_3 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_3-1 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_3-2 | All | All |
| Application | Servicenow | It Service Management | kingston | patch_3a-1 | All | All |

| | | | | | | |
|-------------|------------|-----------------------|----------|------------|-----|-----|
| Application | ServiceNow | It Service Management | london | patch_6 | All | All |
| Application | ServiceNow | It Service Management | london | patch_6-1 | All | All |
| Application | ServiceNow | It Service Management | london | patch_6a-1 | All | All |
| Application | ServiceNow | It Service Management | london | patch_6b-1 | All | All |
| Application | ServiceNow | It Service Management | london | patch_7 | All | All |
| Application | ServiceNow | It Service Management | madrid | - | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_0-1 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_1 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_1-1 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_1-2 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_2 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_3 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_3-1 | All | All |
| Application | ServiceNow | It Service Management | madrid | patch_3-2 | All | All |
| Application | ServiceNow | It Service Management | kingston | - | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_10 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_10-1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_10-2 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_11 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_12 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_12-1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_12-2 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_13 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_14 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_14-1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_2 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_3 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_3-1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_3-2 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_3a-1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_4 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_4-1 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_4-2 | All | All |
| Application | ServiceNow | It Service Management | kingston | patch_4-4 | All | All |

| | | | | | | |
|-------------|----------------------------|---------------------------------------|--------|-----------|-----|-----|
| Application | Servicenow | It Service Management | madrid | - | All | All |
| Application | Servicenow | It Service Management | madrid | patch_0-1 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_1 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_1-1 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_1-2 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_2 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_3 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_3-1 | All | All |
| Application | Servicenow | It Service Management | madrid | patch_3-2 | All | All |

References

| Reference | Source | Li |
|--|---------|----|
| Responsible disclosure: Multiple stored XSS vulnerabilities discovered in ServiceNow ITSM by Outpost24 Outpost 24 blog | MISC | ou |
| Cybersecurity Blog Outpost24 | MISC | ou |
| CVE Program record | CVE.ORG | wv |
| NVD vulnerability detail | NVD | nv |

No vendor comments have been submitted for this CVE.

There are currently no legacy QID mappings associated with this CVE.

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