

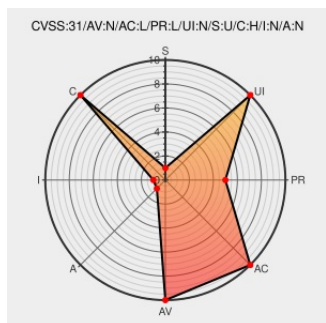


CVE-2019-9892

Published on: 05/21/2019 12:00:00 AM UTC

Last Modified on: 01/20/2023 04:12:00 PM UTC

CVE-2019-9892

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Debian Linux](#) from [Debian](#) contain the following vulnerability:

An issue was discovered in Open Ticket Request System (OTRS) 5.x through 5.0.34, 6.x through 6.0.17, and 7.x through 7.0.6. An attacker who is logged into OTRS as an agent user with appropriate permissions may try to import carefully crafted Report Statistics XML that will result in reading of arbitrary files on the OTRS filesystem.

CVE-2019-9892 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **6.5 - MEDIUM**

Attack
Vector

Attack
Complexity

Privileges
Required

User
Interaction

NETWORK

LOW

LOW

NONE

Scope

Confidentiality
Impact

Integrity
Impact

Availability
Impact

UNCHANGED

HIGH

NONE

NONE

CVSS2 Score: **4 - MEDIUM**

Access
Vector

Access
Complexity

Authentication

NETWORK

LOW

SINGLE

Confidentiality
Impact

Integrity
Impact

Availability
Impact

PARTIAL

NONE

NONE

CVE References

Description

Tags

Link

[security-announce] openSUSE-SU-2020:1475-1: moderate:
Recommended update

[lists.opensuse.org](#)
[text/html](#)

[SUSE openSUSE-SU-2020:1475](#)

[security-announce] openSUSE-SU-2020:0551-1: moderate:

[lists.opensuse.org](#)

[SUSE openSUSE-SU-2020:0551](#)

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Debian	Debian Linux	8.0	All	All	All
Operating System	Debian	Debian Linux	8.0	All	All	All
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All

```
cpe:2.3:o:debian:debian_linux:8.0:*****:*****
```

```
cpe:2.3:o:debian:debian_linux:8.0:*****:*****:
```

```
cpe:2.3:a:otrs:otrs:*.*.*.*.*.*.*.*.*.*
```

```
cpe:2.3:a:otrs:otrs:*.*.*.*.*.*.*.*.*
```

```
cpe:2.3:a:otrs:otrs:*.*.*.*.*.*.*.*.*.*
```

No vendor comments have been submitted for this CVE

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