



CVE-2020-13972

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[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Web Chat](#) from [Enghouse](#) contain the following vulnerability:

Enghouse Web Chat 6.2.284.34 allows XSS. When one enters their own domain name in the WebServiceLocation parameter, the response from the POST request is displayed, and any JavaScript returned from the external server is executed in the browser. This is related to CVE-2019-16951.

CVE-2020-13972 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **6.1 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	NONE	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	LOW	LOW	NONE

CVSS2 Score: **4.3 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	NONE
Confidentiality Impact	Integrity Impact	Availability Impact
NONE	PARTIAL	NONE

CVE References

Description	Tags	Link
Burninator Sec: CVE-2020-13972 - XSS via SSRF in Enghouse/Zecom web chat	Exploit Third Party Advisory burninatorsec.blogspot.com	MISC burninatorsec.blogspot.com/2020/09/cve-2020-13972-xss-via-ssrf-in.html

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Enghouse	Web Chat	6.2.284.34	All	All	All
Application	Enghouse	Web Chat	6.2.284.34	All	All	All
cpe:2.3:a:enghouse:web_chat:6.2.284.34:*:*:*:*:*:						
cpe:2.3:a:enghouse:web_chat:6.2.284.34:*:*:*:*:*:						

No vendor comments have been submitted for this CVE

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