

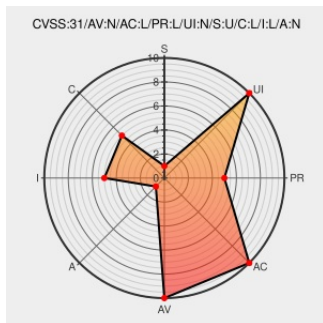


CVE-2020-14213

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CVE-2020-14213

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Zammad](#) from [Zammad](#) contain the following vulnerability:

In Zammad before 3.3.1, a Customer has ticket access that should only be available to an Agent (e.g., read internal data, split, or merge).

CVE-2020-14213 has been assigned by [M](#) cve@mitre.org to track the vulnerability - currently rated as **MEDIUM** severity.

CVSS3 Score: **5.4 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	LOW	NONE
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	LOW	LOW	NONE

CVSS2 Score: **5.5 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	LOW	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	PARTIAL	NONE

CVE References

Description	Tags	Link
Enhancement: Added authorization checks for ticket controller actions... · zammad/zammad@6e56aee · GitHub	Patch Third Party Advisory github.com text/html	MISC github.com/zammad/zammad/commit/6e56aee25439b7a3211a6704a9d60453ad623aee4

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Zammad	Zammad	All	All	All	All
Application	Zammad	Zammad	All	All	All	All
cpe:2.3:a:zammad:zammad:*.***:*.***:.*						
cpe:2.3:a:zammad:zammad:*.***:*.***:.*						

No vendor comments have been submitted for this CVE

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