



CVE-2020-1767

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

CVE	CVE-2020-1767
State	PUBLIC
Assigner	security@otrs.com
Source Priority	CVE Program / NVD first with legacy fallback
Published	2020-01-10 15:15:00 UTC
Updated	2023-08-31 03:15:00 UTC
Description	Agent A is able to save a draft (i.e. for customer reply). Then Agent B can open the draft, change the text completely and se

Risk And Classification

Problem Types: NVD-CWE-Other

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Debian	Debian Linux	8.0	All	All	All
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All

References

Reference	Source	Link	Tags
OTRS Security Advisory 2020-03 OTRS	CONFIRM	otrs.com	Release Notes, Vendor Advisory
[SECURITY] [DLA 2079-1] otrs2 security update	MLIST	lists.debian.org	
[SECURITY] [DLA 3551-1] otrs2 security update	MLIST	lists.debian.org	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis

No vendor comments have been submitted for this CVE.

Legacy QID Mappings

6000085 Debian Security Update for otrs2 (DLA 3551-1)

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