

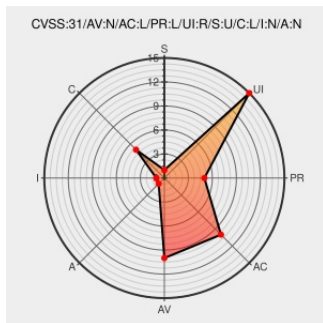


CVE-2020-1775

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CVE-2020-1775

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#)

Certain versions of [Otrs](#) from [Otrs](#) contain the following vulnerability:

BCC recipients in mails sent from OTRS are visible in article detail on external interface. This issue affects OTRS: 8.0.3 and prior versions, 7.0.17 and prior versions.

CVE-2020-1775 has been assigned by [security@otrs.com](#) to track the vulnerability - currently rated as **MEDIUM** severity.

Affected Vendor/Software: [OTRS AG](#) - OTRS version <= 7.0.17

Affected Vendor/Software: [OTRS AG](#) - OTRS version <= 8.0.3

CVSS3 Score: **4.3 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	NONE	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
UNCHANGED	LOW	NONE	NONE

CVSS2 Score: **4.3 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	NONE
Confidentiality Impact	Integrity Impact	Availability Impact
PARTIAL	NONE	NONE

CVE References

Description	Tags	Link
OTRS 8.0.3 and prior versions contain a vulnerability that allows an attacker to view BCC recipients in mails sent from OTRS.	CVE-2020-1775	https://nvd.nist.gov/vuln/detail/CVE-2020-1775

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All

```
cpe:2.3:a:otrs:otrs:*:*:*:*:*:*:*:
```

```
cpe:2.3:a:otrs:otrs:*:*:*:*:*:*:*:
```

No vendor comments have been submitted for this CVE

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