



CVE-2020-1978

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2020-1978
State	PUBLIC
Assigner	psirt@paloaltonetworks.com
Source Priority	CVE Program / NVD first with legacy fallback
Published	2020-04-08 19:15:00 UTC
Updated	2020-04-10 15:42:00 UTC
Description	TechSupport files generated on Palo Alto Networks VM Series firewalls for Microsoft Azure platform configured with high av

Risk And Classification

Problem Types: CWE-522

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Operating System	Paloaltonetworks	Pan-os	9.0.0	All	All	All
Operating System	Paloaltonetworks	Pan-os	9.0.0	All	All	All
Application	Paloaltonetworks	Vm-series	All	All	All	All
Application	Paloaltonetworks	Vm-series	All	All	All	All

References

Reference	Source
CVE-2020-1978 VM-Series on Microsoft Azure: Inadvertent collection of credentials in Tech support files on HA configured VMs	MISC
CVE Program record	CVE.ORG
NVD vulnerability detail	NVD

Vendor Comments And Credit

Discovery Credit

LEGACY: This issue was found by Ranjeet Ramalingam during an internal security review.

There are currently no legacy QID mappings associated with this CVE.

© [CVE.report](#) 2026 |

Use of this information constitutes acceptance for use in an AS IS condition. There are NO warranties, implied or otherwise, with regard to this information or its use. Any use of this information is at the user's risk. It is the responsibility of user to evaluate the accuracy, completeness or usefulness of any information, opinion, advice or other content. EACH USER WILL BE SOLELY RESPONSIBLE FOR ANY consequences of his or her direct or indirect use of this web site. ALL WARRANTIES OF ANY KIND ARE EXPRESSLY DISCLAIMED. This site will NOT BE LIABLE FOR ANY DIRECT, INDIRECT or any other kind of loss.

CVE, CWE, and OVAL are registered trademarks of [The MITRE Corporation](#) and the authoritative source of CVE content is [MITRE's CVE web site](#). This site includes MITRE data granted under the following [license](#).

Free CVE JSON API [cve.report/api](#)

CVE.report and Source URL Uptime Status [status.cve.report](#)