

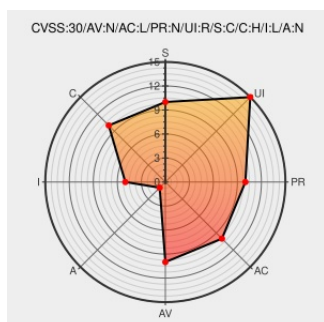


CVE-2020-2658

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CVE-2020-2658

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#)

Certain versions of [Isupport](#) from [Oracle](#) contain the following vulnerability:

Vulnerability in the Oracle iSupport product of Oracle E-Business Suite (component: Others). Supported versions that are affected are 12.1.1-12.1.3 and 12.2.3-12.2.9. Easily exploitable vulnerability allows unauthenticated attacker with network access via HTTPS to compromise Oracle iSupport. Successful attacks require human

interaction from a person other than the attacker and while the vulnerability is in Oracle iSupport, attacks may significantly impact additional products. Successful attacks of this vulnerability can result in unauthorized access to critical data or complete access to all Oracle iSupport accessible data as well as unauthorized update, insert or delete access to some of Oracle iSupport accessible data. CVSS 3.0 Base Score 8.2 (Confidentiality and Integrity impacts). CVSS Vector: (CVSS:3.0/AV:N/AC:L/PR:N/UI:R/S:C/C:H/I:L/A:N).

CVE-2020-2658 has been assigned by [secalert_us@oracle.com](#) to track the vulnerability - currently rated as **HIGH** severity.

Affected Vendor/Software: [Oracle Corporation](#) - **iSupport** version = **12.1.1-12.1.3**

Affected Vendor/Software: [Oracle Corporation](#) - **iSupport** version = **12.2.3-12.2.9**

CVSS3 Score: **8.2 - HIGH**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	NONE	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	HIGH	LOW	NONE

CVSS2 Score: **5.8 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	NONE

Confidentiality Impact

Integrity Impact

Availability Impact

PARTIAL

PARTIAL

NONE

CVE References

Description	Tags	Link
Oracle Critical Patch Update Advisory - January 2020	Patch Vendor Advisory www.oracle.com text/html	MISC www.oracle.com/security-alerts/cpujan2020.html

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Oracle	Isupport	All	All	All	All
Application	Oracle	Isupport	All	All	All	All
cpe:2.3:a:oracle:isupport:*****:						
cpe:2.3:a:oracle:isupport:*****:						

No vendor comments have been submitted for this CVE

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