

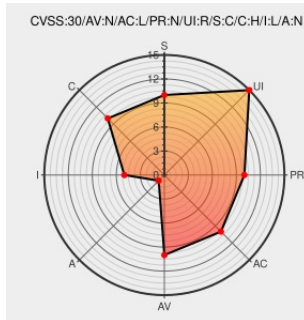


CVE-2020-2839

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CVE-2020-2839

[Source: Mitre](#)[Source: NIST](#)[CVE.ORG](#)[Print: PDF](#) 

Certain versions of [Service Intelligence](#) from [Oracle](#) contain the following vulnerability:

Vulnerability in the Oracle Service Intelligence product of Oracle E-Business Suite (component: Internal Operations- Search). Supported versions that are affected are 12.1.1-12.1.3. Easily exploitable vulnerability allows unauthenticated attacker with network access via HTTP to compromise Oracle Service Intelligence. Successful attacks

require human interaction from a person other than the attacker and while the vulnerability is in Oracle Service Intelligence, attacks may significantly impact additional products. Successful attacks of this vulnerability can result in unauthorized access to critical data or complete access to all Oracle Service Intelligence accessible data as well as unauthorized update, insert or delete access to some of Oracle Service Intelligence accessible data. CVSS 3.0 Base Score 8.2 (Confidentiality and Integrity impacts). CVSS Vector: (CVSS:3.0/AV:N/AC:L/PR:N/UI:R/S:C/C:H/I:L/A:N).

CVE-2020-2839 has been assigned by secalert_us@oracle.com to track the vulnerability - currently rated as **HIGH** severity.

Affected Vendor/Software: **Oracle Corporation - Service Intelligence** version = 12.1.1-12.1.3

CVSS3 Score: **8.2 - HIGH**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	NONE	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	HIGH	LOW	NONE

CVSS2 Score: **5.8 - MEDIUM**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	NONE

Confidentiality Impact

PARTIAL

Integrity Impact

PARTIAL

Availability Impact

NONE

CVE References

Description	Tags	Link
Oracle Critical Patch Update Advisory - April 2020	Vendor Advisory www.oracle.com text/html	MISC www.oracle.com/security-alerts/cpuapr2020.html

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Oracle	Service Intelligence	All	All	All	All

cpe:2.3:a:oracle:service_intelligence:*:*:*:*:*:*:

No vendor comments have been submitted for this CVE

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