



CVE-2021-21434

Published on: 02/08/2021 12:00:00 AM UTC

Last Modified on: 03/23/2021 11:28:57 PM UTC

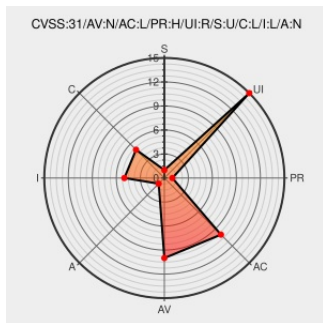
CVE-2021-21434 - advisory for OSA-2021-01

Source: Mitre

Source: NIST

CVE.ORG

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Certain versions of [Survey](#) from [Otrs](#) contain the following vulnerability:

Survey administrator can craft a survey in such way that malicious code can be executed in the agent interface (i.e. another agent who wants to make changes in the survey). This issue affects: OTRS AG Survey 6.0.x version 6.0.20 and prior versions; 7.0.x version 7.0.19 and prior versions.

CVE-2021-21434 has been assigned by [security@otrs.com](#) to track the vulnerability - currently rated as **MEDIUM** severity.

Affected Vendor/Software: [OTRS AG](#) - **Survey** version **<= 6.0.20**

Affected Vendor/Software: [OTRS AG](#) - **Survey** version **<= 7.0.19**

CVSS3 Score: **4.8 - MEDIUM**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
NETWORK	LOW	HIGH	REQUIRED
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
CHANGED	LOW	LOW	NONE

CVSS2 Score: **3.5 - LOW**

Access Vector	Access Complexity	Authentication
NETWORK	MEDIUM	SINGLE
Confidentiality Impact	Integrity Impact	Availability Impact
NONE	PARTIAL	NONE

CVE References

Description	Tags	Link
OTRS AG Survey 6.0.20 and prior versions; 7.0.x version 7.0.19 and prior versions	CONFIRMED	https://www.otrs.com/bugtraq/bugtraq.php?id=2021-01-01-01

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There are currently no QIDs associated with this CVE

Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Survey	All	All	All	All
Application	Otrs	Survey	All	All	All	All
cpe:2.3:a:otrs:survey:*****:						
cpe:2.3:a:otrs:survey:*****:						

Discovery Credit

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