



CVE-2021-21435

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF !\[\]\(e3f8612927870f2e0f9f5989e6dd3064_img.jpg\)](#)

Summary

CVE	CVE-2021-21435
State	PUBLIC
Assigner	security@otrs.com
Source Priority	CVE Program / NVD first with legacy fallback
Published	2021-02-08 11:15:00 UTC
Updated	2021-02-09 20:33:00 UTC
Description	Article Bcc fields and agent personal information are shown when customer prints the ticket (PDF) via external interface. Tr

Risk And Classification

Problem Types: CWE-200

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All

References

Reference	Source	Link	Tags
OTRS Security Advisory 2021-02 OTRS	CONFIRM	otrs.com	Vendor Advisory
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis

Vendor Comments And Credit

Discovery Credit

LEGACY: László Gyarakı

There are currently no legacy QID mappings associated with this CVE.

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