



CVE-2021-21438

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

Summary

| | |
|------------------------|---|
| CVE | CVE-2021-21438 |
| State | PUBLIC |
| Assigner | security@otrs.com |
| Source Priority | CVE Program / NVD first with legacy fallback |
| Published | 2021-03-22 09:15:00 UTC |
| Updated | 2021-03-25 20:02:00 UTC |
| Description | Agents are able to see linked FAQ articles without permissions (defined in FAQ Category). This issue affects: FAQ version |

Risk And Classification

Problem Types: CWE-276

NVD Known Affected Configurations (CPE 2.3)

| Type | Vendor | Product | Version | Update | Edition | Language |
|-------------|----------------------|----------------------|---------|--------|---------|----------|
| Application | Otrs | Faq | All | All | All | All |
| Application | Otrs | Otrs | All | All | All | All |

References

| Reference | Source | Link | Tags |
|---------------------------------------|---------|---|---------------------|
| OTRS Security Advisory 2021-08 OTRS | MISC | otrs.com | |
| CVE Program record | CVE.ORG | www.cve.org | canonical |
| NVD vulnerability detail | NVD | nvd.nist.gov | canonical, analysis |

Vendor Comments And Credit

Discovery Credit

LEGACY: Christopher Theuerkauf

There are currently no legacy QID mappings associated with this CVE.

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