



CVE-2021-21439

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF !\[\]\(e3f8612927870f2e0f9f5989e6dd3064_img.jpg\)](#)

Summary

CVE	CVE-2021-21439
State	PUBLIC
Assigner	security@otrs.com
Source Priority	CVE Program / NVD first with legacy fallback
Published	2021-06-14 08:15:00 UTC
Updated	2023-08-31 03:15:00 UTC
Description	DoS attack can be performed when an email contains specially designed URL in the body. It can lead to the high CPU usage

Risk And Classification

Problem Types: CWE-755

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs	All	All	All	All

References

Reference	Source	Link	Tags
OTRS Security Advisory 2021-09 OTRS	MISC	otrs.com	
[SECURITY] [DLA 3551-1] otrs2 security update	MLIST	lists.debian.org	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis

No vendor comments have been submitted for this CVE.

Legacy QID Mappings

[179449](#) Debian Security Update for otrs2 (CVE-2021-21439)

[6000085](#) Debian Security Update for otrs2 (DLA 3551-1)

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