



# CVE-2021-21443

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2021-21443
<b>State</b>	PUBLIC
<b>Assigner</b>	security@otrs.com
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2021-07-26 05:15:00 UTC
<b>Updated</b>	2023-08-31 03:15:00 UTC
<b>Description</b>	Agents are able to list customer user emails without required permissions in the bulk action screen. This issue affects: OTR

## Risk And Classification

**Problem Types:** NVD-CWE-noinfo

## NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	<a href="#">Otrs</a>	<a href="#">Otrs</a>	All	All	All	All
Application	<a href="#">Otrs</a>	<a href="#">Otrs</a>	All	All	All	All

## References

Reference	Source	Link	Tags
[SECURITY] [DLA 3551-1] otrs2 security update	MLIST	<a href="https://lists.debian.org">lists.debian.org</a>	
Seite wurde nicht gefunden:   OTRS	CONFIRM	<a href="https://otrs.com">otrs.com</a>	
CVE Program record	CVE.ORG	<a href="https://www.cve.org">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="https://nvd.nist.gov">nvd.nist.gov</a>	canonical, analysis

No vendor comments have been submitted for this CVE.

## Legacy QID Mappings

[179465](#) Debian Security Update for otrs2 (CVE-2021-21443)

[6000085](#) Debian Security Update for otrs2 (DLA 3551-1)

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