



# CVE-2021-33672

Published on: 09/14/2021 12:00:00 AM UTC

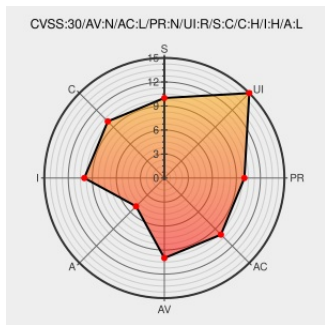
Last Modified on: 09/24/2021 02:55:00 PM UTC

## CVE-2021-33672

[Source: Mitre](#)

[Source: Nist](#)

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Certain versions of [Contact Center](#) from [Sap](#) contain the following vulnerability:

Due to missing encoding in SAP Contact Center's Communication Desktop component- version 700, an attacker could send malicious script in chat message. When the message is accepted by the chat recipient, the script gets executed in their scope. Due to the usage of ActiveX in the application, the attacker can further execute operating system level commands in the chat recipient's scope. This could lead to a complete compromise of their confidentiality, integrity, and could temporarily impact their availability.

CVE-2021-33672 has been assigned by [cna@sap.com](#) to track the vulnerability - currently rated as **CRITICAL** severity.

Affected Vendor/Software: [SAP SE](#) - [SAP Contact Center](#) version 700



CVSS3 Score: **9.6 - CRITICAL**

Attack Vector	Attack Complexity	Privileges Required	User Interaction
<b>NETWORK</b>	<b>LOW</b>	<b>NONE</b>	<b>REQUIRED</b>
Scope	Confidentiality Impact	Integrity Impact	Availability Impact
<b>CHANGED</b>	<b>HIGH</b>	<b>HIGH</b>	<b>HIGH</b>

CVSS2 Score: **9.3 - HIGH**

Access Vector	Access Complexity	Authentication
<b>NETWORK</b>	<b>MEDIUM</b>	<b>NONE</b>
Confidentiality Impact	Integrity Impact	Availability Impact
<b>COMPLETE</b>	<b>COMPLETE</b>	<b>COMPLETE</b>

### CVE References

Description	Tags	Link
SAP Security Patch Day – September 2021 - Product Security Response at SAP - Community Wiki	<a href="https://wiki.scn.sap.com/wiki/pages/viewpage.action?pageId=585106405">wiki.scn.sap.com</a> <a href="#">text/html</a>	 MISC <a href="https://wiki.scn.sap.com/wiki/pages/viewpage.action?pageId=585106405">wiki.scn.sap.com/wiki/pages/viewpage.action?pageId=585106405</a>
No Description Provided	<a href="https://launchpad.support.sap.com/#/notes/3073891">launchpad.support.sap.com</a> <a href="#">text/html</a>	 MISC <a href="https://launchpad.support.sap.com/#/notes/3073891">launchpad.support.sap.com/#/notes/3073891</a>

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There are currently no QIDs associated with this CVE

### Known Affected Configurations (CPE V2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Sap	Contact Center	700	All	All	All
cpe:2.3:a:sap:contact_center:700:*:*:*:*:*:						

No vendor comments have been submitted for this CVE

### Social Mentions

Source	Title	Posted (UTC)
 @CVEreport	CVE-2021-33672 : Due to missing encoding in #SAP Contact Center's Communication Desktop component- version 700, an... <a href="https://twitter.com/i/web/status/1...">twitter.com/i/web/status/1...</a>	2021-09-14 12:05:31

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