CVE-2021-36100

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Summary

CVE	CVE-2021-36100
State	PUBLIC
Assigner	security@otrs.com
Source Priority	CVE Program / NVD first with legacy fallback
Published	2022-03-21 10:15:00 UTC
Updated	2023-08-31 03:15:00 UTC
Description	Specially crafted string in OTRS system configuration can allow the execution of any system command.

Risk And Classification

Problem Types: CWE-78

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Otrs	Otrs	All	All	All	All
Application	Otrs	Otrs Itsm	All	All	All	All
Application	Otrs	Otrs Storm	All	All	All	All

References

Reference	Source	Link	Tags
OTRS Security Advisory 2022-03 - OTRS	CONFIRM	otrs.com	
[SECURITY] [DLA 3551-1] otrs2 security update	MLIST	lists.debian.org	
CVE Program record	CVE.ORG	www.cve.org	canonical
NVD vulnerability detail	NVD	nvd.nist.gov	canonical, analysis

Vendor Comments And Credit

Discovery Credit

LEGACY: Special thanks to Rayhan Ahmed and Maxime Brigaudeau for reporting these vulnerability.

Legacy QID Mappings

6000085 Debian Security Update for otrs2 (DLA 3551-1)