



# CVE-2021-37415

[MITRE](#)[NVD](#)[CVE.ORG](#)[Print: PDF !\[\]\(e3f8612927870f2e0f9f5989e6dd3064\_img.jpg\)](#)

## Summary

<b>CVE</b>	CVE-2021-37415
<b>State</b>	PUBLIC
<b>Assigner</b>	cve@mitre.org
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2021-09-01 06:15:00 UTC
<b>Updated</b>	2022-07-12 17:42:00 UTC
<b>Description</b>	Zoho ManageEngine ServiceDesk Plus before 11302 is vulnerable to authentication bypass that allows a few REST-API U

## Risk And Classification

**EPSS:** 0.919710000 probability, percentile 0.996930000 (date 2026-04-02)

**CISA KEV:** Listed on 2021-12-01; due 2021-12-15; ransomware use Unknown

**Problem Types:** CWE-306

## CISA Known Exploited Vulnerability

<b>Vendor</b>	Zoho
<b>Product</b>	ManageEngine ServiceDesk Plus (SDP)
<b>Name</b>	Zoho ManageEngine ServiceDesk Authentication Bypass Vulnerability
<b>Required Action</b>	Apply updates per vendor instructions.
<b>Notes</b>	<a href="https://nvd.nist.gov/vuln/detail/CVE-2021-37415">https://nvd.nist.gov/vuln/detail/CVE-2021-37415</a>

## NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	All	All	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11005	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11006	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11007	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11008	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11009	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11010	All	All
Application	<a href="#">Zohocorp</a>	<a href="#">Manageengine Servicedesk Plus</a>	11.0	11011	All	All



Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11134	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11135	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11136	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11137	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11138	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11139	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11140	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11141	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11142	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11143	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.1	11144	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	-	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11200	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11201	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11202	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11203	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11204	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11205	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11206	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.2	11207	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.3	-	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.3	11300	All	All
Application	Zohocorp	Manageengine Servicedesk Plus	11.3	11301	All	All

## References

Reference	Source	Link	Tags
ManageEngine - IT Operations and Service Management Software	MISC	<a href="http://www.manageengine.com">www.manageengine.com</a>	
<a href="http://www.manageengine.com/products/service-desk/on-premises/readme.html">www.manageengine.com/products/service-desk/on-premises/readme.html</a>	CONFIRM	<a href="http://www.manageengine.com">www.manageengine.com</a>	
CVE Program record	CVE.ORG	<a href="http://www.cve.org">www.cve.org</a>	canonical
NVD vulnerability detail	NVD	<a href="http://nvd.nist.gov">nvd.nist.gov</a>	canonical, analysis
CISA Known Exploited Vulnerabilities catalog	CISA	<a href="http://www.cisa.gov">www.cisa.gov</a>	kev

No vendor comments have been submitted for this CVE.

## Legacy QID Mappings

376146 Zoho ManageEngine ServiceDesk Plus Authentication Bypass (SD-96823)

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