



WordPress JS Help Desk plugin <= 2.7.1 - Unauthenticated Settings Change Vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

| | |
|------------------------|---|
| CVE | CVE-2022-46838 |
| State | PUBLISHED |
| Assigner | Patchstack |
| Source Priority | CVE Program / NVD first with legacy fallback |
| Published | 2024-12-13 15:15:09 UTC |
| Updated | 2026-04-28 19:19:07 UTC |
| Description | Missing Authorization vulnerability in JS Help Desk JS Help Desk – Best Help Desk & Support Plugin allows Exploiting Inco |

Risk And Classification

Primary CVSS: v3.1 9.1 CRITICAL from audit@patchstack.com

CVSS: 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:H

EPSS: 0.003860000 probability, percentile 0.597880000 (date 2026-04-28)

Problem Types: CWE-862 | CWE-862 CWE-862 Missing Authorization

| Version | Source | Type | Score | Severity | Vector |
|---------|----------------------|-----------|-------|----------|--|
| 3.1 | audit@patchstack.com | Secondary | 9.1 | CRITICAL | CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:H |
| 3.1 | CNA | CVSS | 9.1 | CRITICAL | CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:H |

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

None

Integrity

High

Availability

High

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:N/I:H/A:H

NVD Known Affected Configurations (CPE 2.3)

| Type | Vendor | Product | Version | Update | Edition | Language |
|-------------|---------|--------------|---------|--------|---------|----------|
| Application | Joomsky | Js Help Desk | All | All | All | All |

Vendor Declared Affected Products

| Source | Vendor | Product | Version | Platforms |
|--------|--------------|--|---------------------------|---------------|
| CNA | JS Help Desk | JS Help Desk Best Help Desk Support Plugin | affected n/a 2.7.1 custom | Not specified |

References

Reference

patchstack.com/database/wordpress/plugin/js-support-ticket/vulnerability/wor...

<https://patchstack.com/database/wordpress/plugin/js-support-ticket/vulnerability/wordpress-js-help-desk-plugin-2-7-1-unauthenticated-settings>

CVE Program record

NVD vulnerability detail

Vendor Comments And Credit

Discovery Credit

CNA: RE-ALTER (Patchstack Alliance) (en)

Additional Advisory Data

Solutions

CNA: Update the WordPress JS Help Desk – Best Help Desk & Support Plugin plugin to the latest available version (at least 2.7.2).

There are currently no legacy QID mappings associated with this CVE.

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