



WordPress JS Help Desk plugin <= 2.7.1 - Broken Access Control

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2022-46840
State	PUBLISHED
Assigner	Patchstack
Source Priority	CVE Program / NVD first with legacy fallback
Published	2024-12-13 15:15:09 UTC
Updated	2026-04-28 19:19:08 UTC
Description	Missing Authorization vulnerability in JS Help Desk JS Help Desk – Best Help Desk & Support Plugin allows Exploiting Inco

Risk And Classification

Primary CVSS: v3.1 5.4 MEDIUM from audit@patchstack.com

CVSS: 3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:L/A:N

EPSS: 0.001180000 probability, percentile 0.303520000 (date 2026-04-28)

Problem Types: CWE-862 | CWE-862 CWE-862 Missing Authorization

Version	Source	Type	Score	Severity	Vector
3.1	audit@patchstack.com	Secondary	5.4	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:L/A:N
3.1	CNA	CVSS	5.4	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:L/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

None

Scope

Unchanged

Confidentiality

Low

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:U/C:L/I:L/A:N

NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Joomsky	Js Help Desk	All	All	All	All

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	JS Help Desk	JS Help Desk Best Help Desk Support Plugin	affected n/a 2.7.1 custom	Not specified

References

Reference

patchstack.com/database/wordpress/plugin/js-support-ticket/vulnerability/wor...

https://patchstack.com/database/wordpress/plugin/js-support-ticket/vulnerability/wordpress-js-help-desk-plugin-2-7-1-broken-access-control?_

CVE Program record

NVD vulnerability detail

Vendor Comments And Credit

Discovery Credit

CNA: RE-ALTER (Patchstack Alliance) (en)

Additional Advisory Data

Solutions

CNA: Update the WordPress JS Help Desk – Best Help Desk & Support Plugin plugin to the latest available version (at least 2.7.2).

There are currently no legacy QID mappings associated with this CVE.

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