



JS Help Desk – AI-Powered Support & Ticketing System 2.8.2 - Unauthenticated SQL Injection via 'js-support-ticket-token-tkstatus' Cookie

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

Summary

CVE	CVE-2023-7337
State	PUBLISHED
Assigner	Wordfence
Source Priority	CVE Program / NVD first with legacy fallback
Published	2026-03-04 10:16:06 UTC
Updated	2026-04-22 21:26:58 UTC
Description	The JS Help Desk – AI-Powered Support & Ticketing System plugin for WordPress is vulnerable to SQL Injection via the 'js

Risk And Classification

Primary CVSS: v3.1 7.5 HIGH from security@wordfence.com

CVSS: 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

EPSS: 0.313790000 probability, percentile 0.967910000 (date 2026-04-22)

Problem Types: CWE-89 | CWE-89 CWE-89 Improper Neutralization of Special Elements used in an SQL Command ('SQL Injection')

Version	Source	Type	Score	Severity	Vector
3.1	security@wordfence.com	Secondary	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N
3.1	CNA	DECLARED	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

None

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Rabilal	JS Help Desk AI-Powered Support Ticketing System	affected 2.8.2 semver	Not specified

References

Reference	Source	Link
www.wordfence.com/threat-intel/vulnerabilities/id/b841531b-8728-4933-b3c4-d4e10...	security@wordfence.com	www.wordfence.com
plugins.trac.wordpress.org/changeset	security@wordfence.com	plugins.trac.wordpress.org
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

No vendor comments have been submitted for this CVE.

Additional Advisory Data

Source	Time	Event
CNA	2026-03-03T17:02:59.000Z	Vendor Notified
CNA	2026-03-03T20:36:25.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

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