



# Click to Chat – WP Support All-in-One Floating Widget <= 2.3.3 - Authenticated (Contributor+) Stored Cross-Site Scripting via wpsaio\_snapchat Shortcode

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2024-10055
<b>State</b>	PUBLISHED
<b>Assigner</b>	Wordfence
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2024-10-18 08:15:03 UTC
<b>Updated</b>	2026-04-08 19:19:21 UTC
<b>Description</b>	The Click to Chat – WP Support All-in-One Floating Widget plugin for WordPress is vulnerable to Stored Cross-Site Scripting

## Risk And Classification

**Primary CVSS:** v3.1 5.4 MEDIUM from nvd@nist.gov

**CVSS:** 3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N

**EPSS:** 0.003610000 probability, percentile 0.582760000 (date 2026-04-13)

**Problem Types:** CWE-79 | CWE-79 CWE-79 Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting')

Version	Source	Type	Score	Severity	Vector
3.1	nvd@nist.gov	Primary	5.4	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N
3.1	security@wordfence.com	Secondary	6.4	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:L/I:L/A:N
3.1	CNA	DECLARED	6.4	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:N/S:C/C:L/I:L/A:N

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

Required

Scope

Changed

Confidentiality

Low

Integrity

Low

Availability

None

CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:N

### NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Ninjateam	Click To Chat	All	All	All	All

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Ninjateam	WP Click To Chat Email Live Chat Call Book Now Buttons	affected 2.3.3 semver	Not specified

### References

Reference	Source	Link
wordpress.org/plugins/support-chat	security@wordfence.com	wordpress.org
www.wordfence.com/threat-intel/vulnerabilities/id/b4c13600-0791-4ade-9c28-f43f1...	security@wordfence.com	www.wordfence.com
plugins.trac.wordpress.org/changeset/3169768	security@wordfence.com	plugins.trac.wordpress.org
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

### Vendor Comments And Credit

Discovery Credit

**CNA:** Peter Thaleikis (en)

### Additional Advisory Data

Source	Time	Event
CNA	2024-10-17T19:22:48.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

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