



# Fluent Support – Helpdesk & Customer Support Ticket System <= 1.8.5 - Unauthenticated Sensitive Information Exposure Through Unprotected Directory

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2024-13568
<b>State</b>	PUBLISHED
<b>Assigner</b>	Wordfence
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2025-03-01 05:15:14 UTC
<b>Updated</b>	2026-04-08 17:18:02 UTC
<b>Description</b>	The Fluent Support – Helpdesk & Customer Support Ticket System plugin for WordPress is vulnerable to Sensitive Informa

## Risk And Classification

**Primary CVSS:** v3.1 7.5 HIGH from security@wordfence.com

**CVSS:** 3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

**Problem Types:** CWE-200 | NVD-CWE-noinfo | CWE-200 CWE-200 Exposure of Sensitive Information to an Unauthorized Actor

Version	Source	Type	Score	Severity	Vector
3.1	security@wordfence.com	Secondary	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N
3.1	CNA	DECLARED	7.5	HIGH	CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

None

User Interaction

None

Scope

Unchanged

Confidentiality

High

Integrity

None

Availability

None

CVSS:3.1/AV:N/AC:L/PR:N/UI:N/S:U/C:H/I:N/A:N

### NVD Known Affected Configurations (CPE 2.3)

Type	Vendor	Product	Version	Update	Edition	Language
Application	Wpmanageninja	Fluent Support	All	All	All	All

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	Techjewel	Fluent Support Helpdesk Customer Support Ticket System	affected 1.8.5 semver	Not specified

### References

Reference	Source	Link
plugins.trac.wordpress.org/changeset/3248479/fluently-support/tags/1.8.6/app/Services/Incl...	security@wordfence.com	plugins.trac.wordpress.org
www.wordfence.com/threat-intel/vulnerabilities/id/17f40832-8ae5-443a-aa98-f0e61...	security@wordfence.com	www.wordfence.com
CVE Program record	CVE.ORG	www.cve.org
NVD vulnerability detail	NVD	nvd.nist.gov

### Vendor Comments And Credit

Discovery Credit

**CNA:** Tim Coen (en)

### Additional Advisory Data

Source	Time	Event
CNA	2025-02-28T15:27:49.000Z	Disclosed

There are currently no legacy QID mappings associated with this CVE.

© CVE.report 2026 |

Use of this information constitutes acceptance for use in an AS IS condition. There are NO warranties, implied or otherwise, with regard to this information or its use. Any use of this information is at the user's risk. It is the responsibility of user to evaluate the accuracy, completeness or usefulness of any information, opinion, advice or other content. EACH USER WILL BE SOLELY RESPONSIBLE FOR ANY consequences of his or her direct or indirect use of this web site. ALL WARRANTIES OF ANY KIND ARE EXPRESSLY DISCLAIMED. This site will NOT BE LIABLE FOR ANY DIRECT, INDIRECT or any other kind of loss.

CVE, CWE, and OVAL are registered trademarks of The MITRE Corporation and the authoritative source of CVE content is MITRE's CVE web

[site](#). This site includes MITRE data granted under the following [license](#).

**Free CVE JSON API** [cve.report/api](https://cve.report/api)

**CVE.report and Source URL Uptime Status** [status.cve.report](https://status.cve.report)