



# WordPress Collect.chat plugin <= 2.4.1 - Cross Site Scripting (XSS) vulnerability

[MITRE](#)[NVD](#)[CVE.ORG](#)[JSON API](#)[Print: PDF](#)

## Summary

<b>CVE</b>	CVE-2024-30436
<b>State</b>	PUBLISHED
<b>Assigner</b>	Patchstack
<b>Source Priority</b>	CVE Program / NVD first with legacy fallback
<b>Published</b>	2024-03-29 18:15:10 UTC
<b>Updated</b>	2026-04-28 19:24:00 UTC
<b>Description</b>	Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting') vulnerability in Collect.Chat Inc. Collec

## Risk And Classification

**Primary CVSS:** v3.1 6.5 MEDIUM from audit@patchstack.com

**CVSS:** 3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:L

**EPSS:** 0.000840000 probability, percentile 0.243600000 (date 2026-04-28)

**Problem Types:** CWE-79 | CWE-79 CWE-79 Improper Neutralization of Input During Web Page Generation ('Cross-site Scripting')

Version	Source	Type	Score	Severity	Vector
3.1	audit@patchstack.com	Secondary	6.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:L
3.1	CNA	CVSS	6.5	MEDIUM	CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:L

## CVSS v3.1 Breakdown

Attack Vector

Network

Attack Complexity

Low

Privileges Required

Low

User Interaction

Required

Scope

Changed

Confidentiality

Low

Integrity

Low

Availability

Low

CVSS:3.1/AV:N/AC:L/PR:L/UI:R/S:C/C:L/I:L/A:L

### Vendor Declared Affected Products

Source	Vendor	Product	Version	Platforms
CNA	<a href="#">Collect.chat Inc.</a>	Collectchat	affected n/a 2.4.1 custom	Not specified

### References

Reference	Source	Link
<a href="#">patchstack.com/database/vulnerability/collectchat/wordpress-collect-chat-plu...</a>	af854a3a-2127-422b-91ae-364da2661108	<a href="#">patchstack.com</a>
CVE Program record	CVE.ORG	<a href="#">www.cve.org</a>
NVD vulnerability detail	NVD	<a href="#">nvd.nist.gov</a>

### Vendor Comments And Credit

Discovery Credit

**CNA:** LVT-tholv2k (Patchstack Alliance) (en)

### Additional Advisory Data

Solutions

**CNA:** Update to 2.4.2 or a higher version.

There are currently no legacy QID mappings associated with this CVE.

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